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Conwy and Denbighshire Public Services Board

THE BOARD ROOM, OPTIC CENTRE, ST. ASAPH LL17 0JD

Monday, 16 April 2018

9.30 am

STATUTORY MEMBERS		
Conwy County Borough Council	Betsi Cadwaladr University Health Board	
Councillor Gareth Jones (Leader of the Council)	Bethan Jones (Area Director)	
Iwan Davies (Chief Executive)	Evan Moore (Executive Medical Director)	
Denbighshire County Council	Natural Resources Wales	
Councillor Hugh Evans (Leader of the Council)	Siân Williams (Head of Local Delivery North)	
Judith Greenhalgh (Chief Executive)	North Wales Fire and Rescue Service	
	Simon Smith (Chief Fire Officer and Chief	
	Executive)	

INVITED PARTICIPANTS		
Community and Voluntary Support Conwy	North Wales Police	
Wendy Jones (Chief Officer)	Siân Beck (Detective Superintendent)	
Wales Community Rehabilitation Company	National Probation Service	
Judith Magaw (Head of North Wales Local Delivery Unit)	Andy Jones (Assistant Chief Executive)	
	Welsh Government Representative	
Denbighshire Voluntary Services Council	Sioned Rees (Head of Escalation and Special	
Helen Wilkinson (Chief Executive)	Measures Support)	
Public Health Wales	Office of the North Wales Police and Crime	
Rebecca Masters (Consultant in Public Health)	Commissioner	
	Stephen Hughes (Chief Executive)	

Hannah Edwards, PSB Development Officer

Conwy County Borough Council, Bodlondeb, Conwy, LL32 8DU

01492 574059 hannah.edwards@conwy.gov.uk

AGENDA

1 APOLOGIES FOR ABSENCE

2 MINUTES OF LAST MEETING (Pages 5 - 12)

To approve the minutes of the meeting held on 30 November 2017 (copy enclosed).

3 MATTERS ARISING (Pages 13 - 16)

- (a) BCUHB Letter Membership changes (copy enclosed)
- (b) Nomination for National Safeguarding Team telephone interview (copy enclosed)

9.30 a.m. - 9.45 a.m.

4 WELL-BEING PLAN - FINAL PSB APPROVAL (Pages 17 - 62)

To approve the PSB Well-being Plan (copy enclosed) and its publication on the website – report by the Chair.

9.45 a.m. - 9.50 a.m.

5 NORTH WALES ECONOMIC AMBITION BOARD - REGIONAL GROWTH BID

To receive a verbal report from Graham Boase, Corporate Director Economy and Public Realm (DCC).

9.50 a.m. - 10.30 a.m.

6 PROGRESS UPDATE ON PRIORITIES (Pages 63 - 68)

- (a) People Mental Well-being
- (b) **Community** Community Empowerment
- (c) Place Environmental Resilience (copy enclosed) Iwan Davies/Teresa Owen
- (d) Consequential Review of PSB Membership (verbal report by the Chair)

10.30 a.m. - 11.15 a.m.

7 RELATIONSHIP BETWEEN PSBS AND NORTH WALES REGIONAL PARTNERSHIP BOARD (Pages 69 - 82)

The Chair will lead on this item (correspondence enclosed).

11.15 a.m. – 11.35 a.m.

8 NORTH WALES PSB GRANT FUNDING - 2018/19 APPLICATION (Pages 83 - 96)

To consider a report by Councillor Hugh Evans, Leader DCC on the grant made available from Welsh Government to the North Wales region (copy enclosed).

11.35 a.m. - 11.45 a.m.

9 CORPORATE PRIORITY UPDATE - NORTH WALES POLICE

To receive a verbal report from Superintendent Sian Beck.

11.45 a.m. – 12.05 p.m.

10 OPPORTUNITIES TO ADDRESS ORGANISATIONAL RISKS

To receive a verbal report from the Chair.

12.05 p.m. - 12.25 p.m.

11 FORWARD WORK PROGRAMME (Pages 97 - 100)

The Chair will lead on this item.

12.25 p.m. – 12.30 p.m.

12 ANY OTHER BUSINESS



CONWY AND DENBIGHSHIRE PUBLIC SERVICES BOARD

Minutes of a meeting of the Conwy and Denbighshire Public Services Board held in Arcadia Room, Venue Cymru, Llandudno LL30 1BB on Thursday, 30 November 2017 at 1.30 pm.

PRESENT:

Bethan Jones (Chair) - Betsi Cadwaladr University Health Board

Councillor Gareth Jones - Conwy County Borough Council

Councillor Hugh Evans - Denbighshire County Council

Dr Evan Moore - Betsi Cadwaladr University Health Board

Lesley Powell (substitute for Helen Wilkinson) – Denbighshire Voluntary Services Council

Mohamed Mehmet – Denbighshire County Council

Shân Morris (substitute for Simon Smith) - North Wales Fire & Rescue Service

Sian Beck - North Wales Police

Sioned Rees – Welsh Government

Sian Williams – Natural Resources Wales

Susan McTaggert (substitute for Stephen Hughes – Office of the North Wales Police & Crime Commissioner

Teresa Owen (substitute for Rebecca Masters) – Public Health

OFFICERS:

Hannah Edwards – Public Services Board Development Officer (Conwy CBC)

Nicola Kneale – Strategic Planning Manager (Denbighshire CC)

Fran Lewis – Corporate Performance and Improvement Manager (Conwy CBC)

Megan Vickery – Engagement Officer (Central BCUHB)

IN ATTENDANCE:

Sally Baxter – Assistant Director - Health Strategy (BCUHB)

Ken Cook – Head of Renewable Energy (Welsh Government)

Sharon Walker – Committee Administrator (Denbighshire CC)

OBSERVERS:

Councillors Barry Mellor, Graham Timms and Emrys Wynne (Denbighshire CC)

1 APOLOGIES FOR ABSENCE

Apologies for absence were received from Iwan Davies (Conwy County Borough Council), Stephen Hughes (Office of the North Wales Police & Crime Commissioner), Andy Jones (National Probation Service), Wendy Jones (Community & Voluntary Support Conwy), Rebecca Masters (Public Health Wales), Simon Smith (North Wales Fire & Rescue Service), and Helen Wilkinson (Denbighshire Voluntary and Support Council).

2 MINUTES OF LAST MEETING

The minutes of the Conwy and Denbighshire Public Services Board (PSB held on 28 September 2017 were presented for approval.

RESOLVED that the minutes of the Conwy and Denbighshire PSB held on 28 September 2017 be approved.

3 MATTERS ARISING

None.

4 LIVING HEALTHIER, STAYING WELL

Sally Baxter, the Assistant Director Health Strategy, Betsi Cadwaladr University Health Board (BCUHB), introduced the report to share information on the draft priorities within the BCUHB Corporate Strategy Programme, Living Healthier, Staying Well and to seek feedback from the PSB.

The proposed long term strategic direction for the Health Board for the next ten years had been submitted to the Health Board meeting held on 20 October 2017. The consultation closes in December 2017 and the strategy would be finalised in the New Year.

A summary version of the community engagement document had been included with the papers circulated for the meeting which identified priorities for the first three years of the strategy. Following further refinement in the light of feedback from the current engagement process, these would steer the Health Board's three year plan which would be developed for 2018-21.

Further work with partners would be sought to ensure there was consistency with, but not duplication of, the work of the Public Services Boards being taken forward through the Well-being Plans.

The Programme had been supported throughout continuous engagement and involvement of representatives of partner organisations, stakeholders, community groups, people with experience of services and carers.

During 2017, a series of targeted events were held to inform of specific issues within the strategy programme and more general discussions with a wider range of groups, which had included broad staff involvement.

A further period of engagement would be undertaken to gather feedback on the overall emerging priorities.

It was confirmed that indicators would be used to evaluate the impact of processes and actions against goals.

RESOLVED that the Conwy and Denbighshire Public Services Board considered the draft priorities of the Living Healthier, Staying Well report.

5 DENBIGHSHIRE COUNTY COUNCIL - CORPORATE PLAN

The Chief Executive of Denbighshire County Council introduced the Council's Corporate Plan 2017-2022 for information.

Denbighshire County Council approved its Corporate Plan in October 2017.

Five priorities had been identified for the period 2017-2022:

- a. Housing everyone is supported to live in homes that meet their needs
- b. Connected communities communities are connected and have access to goods and services locally, online and through good transport links
- c. Resilient communities the council works with people and communities to build independence and resilience
- d. Environment attractive and protected, supporting well-being and economic prosperity
- e. Young people a place where younger people will want to live and work and have the skills to do so.

The criteria for what makes a Priority was "something new that will make a significant difference to our residents". All other activity would be covered in the Council's Corporate Portfolio.

The Priorities outlined in this Corporate Plan had been drawn up via a thorough and clear process of evidence-gathering and analysis (Well-being Assessment) and indepth consultation with the communities (County Conversation).

Once Priorities were drafted, a series of workshops were held with staff from Denbighshire County Council and relevant partner organisations to generate ideas as to how the priorities should be addressed.

The ideas were generated and developed with a cross-party group of Members and officers too, in order to reach consensus that the pledges to which Denbighshire were committed were sufficiently ambitious and realistic.

The County Conversation work would continue throughout the life of the Corporate Plan. As each Priority was developed further and successes achieved, the Corporate Plan Communications Strategy would be used to keep a focus on the plan.

During discussion it was:

- Confirmed that apart from Housing, everything within the Corporate Plan was mapped with the PSB Well-being Plan.
- It was agreed by the Board that there's clear synergy between the Local Authority's and the Public Services Board's plans.
- Two Corporate Boards were to be set up to steer the Corporate Plan.
- All six Local Authorities together with the Public Services Board would be working together to share priorities in readiness for preparation of the regional growth bid. It was agreed to distribute the growth bid information to all Board Members for information.

To ensure information is passed on to the PSB regarding the Growth Bid, the Chief Executive of Denbighshire County Council confirmed there was a Chief Executive and Senior Officers Group meeting taking place and an overview from that meeting

could be presented to the PSB. The Chair agreed for the update to be included at the workshop taking place at the end of January 2018.

RESOLVED that:

- (i) the Board acknowledged the Denbighshire County Council Corporate Plan.
- (ii) a representative from the North Wales Economic Ambition Board be invited to attend the PSB workshop in January 2018, to provide the Board with an overview of the Regional Growth Bid.

6 BREXIT IMPLICATIONS

Ken Cook, Head of Renewable Energy, Welsh Government presented a verbal report regarding the implications of Brexit.

Mr Cook emphasised there were three areas of Brexit:

- What we have now and what is at risk
- What will happen in 2019, and
- Conversation which would be starting with publication of some proposals from the Welsh Government before Christmas economic development.

Wales benefited from approximately £680million of EU funding per annum, which was distributed by the Welsh Government.

In terms of what would happen on 29 March 2019, there was no definitive response to that as yet. The Chancellor had undertaken to underwrite any funding prior to leaving the EU. Therefore, any projects approved leading up to that date would be guaranteed funding.

There were further uncertainties regarding the transition period which informed by the UK Government would be no more than 2 years. The First Minister had written to the UK Government at the beginning of 2017 to set out six principles to secure for the future.

In terms of post-Brexit there had been a UK Government strategy. If a challenge based approach were to be taken this would address structural difficulties within Wales. The Welsh Government is to publish a Paper prior to Christmas setting out the principles going forward.

It was requested that the treasury guarantee guidance be distributed to the Board Members for their information.

Ken Cook also confirmed that projects would continue to be put forward for funding and the Chair requested that Members of the Board look for priorities which required funding prior to Brexit.

Mr Cook was thanked by the Board for his informative verbal report.

RESOLVED that:

(i) the PSB acknowledged the Brexit implications report.

- (ii) that Welsh Government officers circulate the treasury guidance to PSB Members
- (iii) that the PSB follow up with the Welsh European Funding Office as the situation becomes clearer on Brexit.

At this juncture (3.10 p.m.) there was a 15 minute break.

The meeting reconvened at 3.25 p.m.

7 DISCUSSION ON CURRENT LEADERSHIP CHALLENGES AND RISKS FOR THE COUNTIES

The Chair introduced the verbal report regarding current Leadership Challenges and Risks for the Counties.

The Chair confirmed that all partners' Corporate Plans would be programmed into the PSB Agenda packs throughout the future meetings for information.

General discussion took place and the following points were raised:

- How the leadership challenges could be addressed and what support would be required from all partners, including what should be added to future PSB Agenda packs for assistance.
- As cuts within public organisations were at the forefront, how smarter working could be incorporated and even look at third party organisations taking on some aspects of the work (for which they would be able to apply for funding).
- The sharing of future budgeting assumptions from all organisations and the possibility of smarter working between all the public organisations to ensure duplication of work did not occur.
- The need for commitment from all partners to deliver the PSB Wellbeing Plan would be necessary to ensure the positive delivery of the Plan.
- The continued delivery of services. This could be discussed in more detail during the workshop due to be held in January 2018.
- It was requested that a standing item be included within the future PSB Agenda packs to show rationale behind some difficult decisions and to develop more team work.

RESOLVED that the PSB acknowledged the current leadership challenges and risks for the counties.

8 DRAFT WELL-BEING PLAN

The Corporate Performance and Improvement Manager (Conwy County Borough Council) presented the verbal report for the update of the draft Wellbeing Plan.

It was confirmed that the Plan was out for consultation. An open invitation had been circulated to all community Groups for an officer to attend to discuss the Wellbeing Plan in more detail if necessary.

NRW, CCBC and BCU have presented the draft PSB well-being plan to their respective committees and it had been well received.

The Chair thanked the Officers for their work on the Plan.

RESOLVED that the PSB acknowledged and approved the Draft Well-being Plan.

9 CONFIRMATION OF WELL-BEING PLAN TIMETABLE

The Strategic Planning Team Manager (Denbighshire County Council) presented the verbal report for the Well-being Plan Timetable.

As stated, the Plan was currently out to consultation until 22 January 2018, following which, it would be required to be agreed by all Member organisations of the PSB.

The Plan would then be resubmitted to the PSB meeting in April 2018 to be ratified.

RESOLVED that PSB acknowledged and approved the Well-being Plan timetable.

10 FORWARD WORK PROGRAMME

The Forward Work Programme was presented and the following additions were noted:

- North Wales Economic Ambition Board Regional Growth Bid overview
- Current Leadership Challenges and Risks for the Counties.
- Corporate Plans from various partners for future meetings NWP present at the next meeting in April 2018.

11 WELSH ASSEMBLY INQUIRY

For information, the response from PSB was submitted to Members.

Resolved that the PSB approved the response for submission to the Welsh Assembly, subject to the inclusion of community area data under question 3.

12 ANY OTHER BUSINESS

It was requested that when tweets and social media notifications were sent out, that PSB Members be tagged in so as not to miss any of the notifications.

The meeting concluded at 4.00 p.m.

Agenda Item 3



Bloc 5, Llys Carlton, Parc Busnes Llanelwy, Llanelwy, LL17 0JG

Block 5, Carlton Court, St Asaph Business Park, St Asaph, LL17 0JG

Mr Iwan Davies
Chief Executive
Conwy County Borough Council

Ein cyf / Our ref: GD/RE/1458

Eich cyf / Your ref:

2: 01745 448788 ext 6364

Gofynnwch am / Ask for: Dawn Lees E-bost / Email: Dawn.Lees@wales.nhs.uk

Dyddiad / Date: 2nd March 2018

By email:

iwan.davies@conwy.gov.uk

Dear Iwan,

Further to our discussions/previous correspondence regarding attendance at the Public Service Boards, I would be very keen to enhance the contribution and presence of the Heath Board. As such, and following our discussion, I'd like to suggest that going forward that I attend and that the Chairman continues to delegate his place to Bethan our Area Director.

I look forward to attending future meetings.

Yours sincerely

Gary Doherty Prif Weithredwr Chief Executive

Bangor, Gwynedd LL57 2PW

Gwefan: www.pbc.cymru.nhs.uk / Web: www.bcu.wales.nhs.uk



Background information on the National Safeguarding Team

The designated nurses/Doctor provide an all-Wales service in children and adult safeguarding. Work topics are as follows:

Adoption, looked after children and unaccompanied asylum seeking children

Child sexual exploitation

Female genital mutilation

Mental capacity act

Mental health

PREVENT

PRUDIC (procedural response to unexpected deaths in childhood)

Self harm and suicide

Trafficking / modern slavery

Transgender

Violence against women, domestic abuse and sexual violence

Some of the team also have an active involvement (i.e. Chair/reviewer) in child practice reviews / child adult reviews / domestic homicide reviews, and deliver ACE (adverse childhood experiences) presentations to regional safeguarding boards. They are also carrying out national audit of the safeguarding children standards for adult mental health, with health boards delivering adult mental health services. The team also deliver national safeguarding conferences and are developing a practice reviews training programme, which will be rolled out later this year.

Further information is available on the web-pages:

www.wales.nhs.uk/sitesplus/888/page/91733

National Safeguarding Team working with Health and Sustainability Hub on 'readiness' for Well-being of Future Generations Act

Script for telephone interviews with stakeholder organisations

The interviews have been promoted to participants as around 15-20 minutes in length. The interviewees have received some background information on the National Safeguarding Team. Please share some notes with Richard Lewis, Health and Sustainability Hub.

<u>Introduction</u>

Thank you for taking part in this short interview. We are further developing our long term, cross sectoral working relationships, and these interviews will help us to gather intelligence, benchmark progress and prioritise actions.

Questions

- Were you previously aware of the NST and its work?
 - o If yes, how?
- What do you value when working in partnership with other organisations / teams?
- How does safeguarding feature in the work of your organisation/public services board?
- What do you see as the opportunities for collaborating with the NST?
- What do you see as the challenges, if any, for collaborating with the NST?
 - o [If challenges], are there potential solutions?
- [If not covered under 'opportunities'] Do you have networks (professional/community) from which the NST could benefit?
- Are you interested in signing up for our bulletins/briefings etc

Thank you again for your time!

Agenda Item 4

REPORT TO: Conwy and Denbighshire Public Services Board

DATE: 16th April 2018

LEAD OFFICER & ORGANISATION:Bethan Jones, Conwy and Denbighshire PSB Chair

CONTACT OFFICER & ORGANISATION: Hannah Edwards, PSB Development Officer

SUBJECT: Approval of Conwy and Denbighshire PSB's Well-

being Plan

1. PURPOSE OF THE REPORT

1.1 To provide PSB members with feedback from the executive boards of the statutory partners in relation to the Conwy and Denbighshire's Well-being Plan 2018 – 2023. To seek PSB approval of the Well-being Plan.

2. RECOMMENDATION

- 2.1 To approve the summary and technical version of the Conwy and Denbighshire Well-being Plan 2018 2023 (appendix A and B).
- 2.2 To approve the publication of the Well-being Plan on the Conwy & Denbighshire PSB website.

3. BACKGROUND INFORMATION

- 3.1 The Well-being of Future Generations (Wales) Act 2015 places a statutory requirement on each Public Services Board (PSB) to produce a Local Well-being Plan for their area.
- 3.2 The local well-being plan must set out how the PSB intends to improve the economic, social, environmental and cultural well-being of its area by setting local objectives which will maximise the contribution made by the board to achieving the well-being goals in its area.
- 3.3 In line with the Well-being of Future Generations (Wales) Act 2015, the Well-being Plan has been approved at the following executive boards of the statutory partners. Approval letters and extracts of the minutes (where available) can be found in appendix C.
 - i. Denbighshire County Council 20 February 2018
 - ii. Conwy County Borough Council 1 March 2018
 - iii. Natural Resource Wales 16 March 2018
 - iv. North Wales Fire & Rescue Service 19 March 2018
 - v. Betsi Cadwaladr University Health Board 5 April 2018

4. CONSULTATION

4.1 Widespread engagement has taken place during the development of the well-being plan, including -

- Extensive consultation took place with residents and professionals across Conwy & Denbighshire under the County Conversation project during the summer of 2016, which informed both the well-being assessment and plan.
- Conwy and Denbighshire PSB held several stakeholder events in June 2017. This provided an opportunity for stakeholders from the Conwy and Denbighshire area to help the board prioritise activity along Social, Cultural, Environmental and Economic themes, and proposed potential solutions and actions in the short, medium and long term.
- A 12 week formal consultation on the draft Well-being Plan took place from November 2017 to January 2018 with statutory stakeholders and community groups.

5. RESOURCE IMPLICATIONS

5.1 The Public Services Board does not have a dedicated PSB resource to deliver projects in support of these priorities, and also considers that the creation of another 'layer' of work would not be effective. Hence it has agreed the focus of the PSB will be to provide leadership, scrutiny and the promotion and collaboration of work in these areas among existing structures, and seek to consolidate and challenge those structures to meet the agenda that it has set out.

6. RISK

- 6.1 As the plan is developed in more detail, a risk register will be developed. At present, the main risk is the risk that the Public Services Board fails to maximise the potential impact it can achieve through a collaborative approach.
- 6.2 There is a risk that partners do not have the resources or matching priorities to support delivery of the projects on which we'd like to collaborate, impacting upon our ability to deliver.

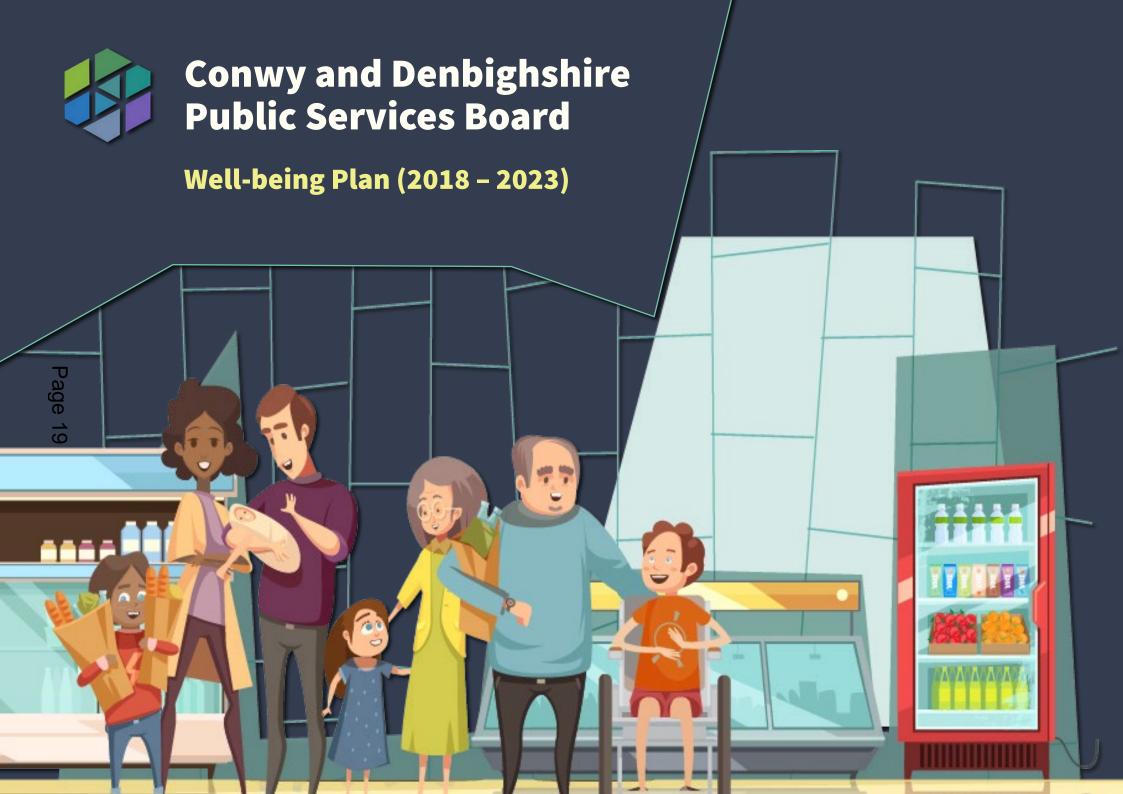
7. DRIVERS AND IMPLICATIONS

7.1 The PSB Well-being plan supports the goals of the Well-being of Future Generations (Wales) Act 2015.

8. REASON(S) FOR RECOMMENDATION(S)

9.1 The Well-being of Future Generations (Wales) Act requires that Well-being Plans must be published no later than 12 months following the first local government ordinary election following commencement of Part 4 of the Act. The statutory deadline for publishing the plan is by May 4th 2018.

BACKGROUND PAPERS	LOCATION	WEBSITE INFO



Foreword

I am pleased, on behalf of partners on the **Conwy & Denbighshire Public Services Board (PSB)**, to introduce this Local Well-being Plan for our two counties. It is the culmination of work that began in April 2016, and represents our conclusions on what we feel are the key areas that pose the greatest need or challenge for our communities, and where we feel the PSB can make the greatest contribution without duplicating good work already taking place within existing partnerships and organisations.

A lot of work has already taken place to get us to this point, but this is only the start of the PSB's journey. This plan is an outline of what it is we would like to achieve, but there is more work to be done to develop our programme of work, and we would welcome your input into this as part of our ongoing conversation with our communities. If you would like to be kept informed of our work, get involved or provide feedback to us, please see our contact details on the last page of this document.

The PSB has afforded public services an exciting opportunity to come together to challenge serious problems in our community areas – the Well-being of Future Generations (Wales) Act 2015 has enabled us to do this more effectively. We must of course be realistic about the financial constraints that our sectors are facing, but at the same time see this as a chance to effect real change and remain open to working in different ways. All partners on the board are committed to working collaboratively to deliver sustainable and effective services that prevent problems emerging in the long-term. We want to support our communities to be prosperous, resilient and healthier. We want to contribute to the Welsh Government vision of a more equal and globally responsible Wales, where we have cohesive communities and vibrant culture.

Conwy and Denbighshire PSB is made up of a number of public sector organisations which include:



Hello

Page



Conwy and Denbighshire Public Services Board wants everyone living here to enjoy well-being.

Well-being is about being healthy and happy in all areas of your life. Good physical and mental health but also good relationships and resilient communities.



Every county in Wales has a Public Services Board where public bodies work together to focus on the well-being of future generations.

They were set-up under the Well-being of

Future Generations (Wales) Act 2015. It
has seven goals that all plans need to work
towards achieving:

- A prosperous Wales
- A resilient Wales
- A healthier Wales
- A more equal Wales
- A Wales of cohesive communities
- A Wales of vibrant culture and thriving Welsh language
- A globally responsible Wales.

Conwy and Denbighshire services already work together to support people across our region.

So we took this opportunity to establish one single Public Services

Board. This means we can use our resources better to meet needs now and in the future. We help services work together to improve:

- cultural well-being
- economic well-being
- environmental well-being
- social well-being.

This is our **Well-being Plan** – it sets out the challenges communities face which we feel we can really improve by working together.

The plan focuses on **3 priority areas:**

- 1. People Supporting Good Mental Well-being for all ages
- **2. Community –** Supporting Community Empowerment
- 3. Place Supporting Environmental Resilience.

We have four principles that support these priorities:

- To tackle inequalities and treat everyone equally
- To support and promote the Welsh Language
- To support people so they can access healthy, safe appropriate accommodation
- To avoid duplicating work.



Well-being facts about Conwy and Denbighshire









26% of the population speak Welsh

The combined population of Conwy and Denbighshire is

211,300



Young people leave the area for different reasons

- → education
- → employment
- → social and lifestyle

Currently

12% are 75+

27% are under 25

By 2039

19% will be 75+

25% will be under 25

Social Facts:



40% of adults drink above the recommended guidelines at least once a week

Conwy & Denbighshire are ranked the **3rd** and **4th** highest in Wales for alcohol related hospital admissions

54-58% are obese or overweight

Young mothers

2014 conception rates for under 18's

30 per 1,000 in Conwy

31 per 1,000 in Denbighshire. (25.4 per 1,000 in Wales)



Low birth weight in 2016

5.5% of all live births in Conwy

8.3% of all live births in Denbighshire

Immunisations

95% Conwy

96% Denbighshire

of 4 and 5 year olds are obese

Breastfeeding

50% of infants are breastfed (57% in Wales) **37%** receive breast milk at 10 days **30%** at 6 weeks

> **Smoking mothers reduced from 14%** to **5%** during 2016-2017

Children 0-4 years living in poverty

30% in Conwy

31% in Denbighshire



Infant mortality

5.1 per 1,000 births in Conwy

4.7 per 1.000 births in Denbighshire

Adverse Childhood Experiences (ACE)

In Wales **1 in every 7** adults have experienced four or more ACEs

Risk factors at the start of life:

- age of mother
- contact with alcohol, drugs or tobacco
- bad nutrition or diet
- inadequate antenatal care
- exposure to violence or abuse
- facing poverty or disadvantage
- inconsistent parenting
- poor language development
- poor attachment and bonding with an adult.



35% of adults eat '5 a day' of fruit or vegetables

Well-being facts about Conwy and Denbighshire





Environmental facts:



Farmers manage over **75%** of the land

13.5% of the counties Page 23 Nearly **26,000** properties are at a significant risk of flooding Fuel poverty affects **7,600** households

Economic facts:



11% are self-employed (compared to 9.2% in Wales)

38% are in public sector employment

38% people have either a NVQ level 4, a degree or higher qualification

15 million people visit each year. This brings in over **£1.2 billion** to the local economy

Wages

This area has lower average weekly wages for full-time jobs

- → £469 Denbighshire
- → £485 Conwy
- → £498 Wales
- → £541- UK

Overall household income levels are below the national average

Education

Gaining level 2 key stage 4

53% Conwy

57% Denbighshire (58% in Wales)



30% work in

1. People – Supporting good mental well-being for all ages



We will look at ways partners can work together to make sure everyone has good mental well-being.

How things are

Some people with mental health issues don't ask for help.

In the UK each year:

25% of people will have mental health needs. The most common issues are anxiety and depression.

20% of the NHS expenditure goes on mental health services. A large number of emor admissions are related to mental A health problems.

Mental Illness

12.1% of the population report being treated for a mental illness.



There were:

- 9.8% in Conwy
- 11.6% in Denbighshire.

Self-harm

The number of assessments for children and young people more than doubled between 2012-13 and 2015-16.

For young people under 18, the rate of admission for mental health is **30%** higher than the rest of Wales.



People living with dementia registered with GP surgeries:

2011 – **1,700** patients 2016 - **2,050** patients.

If nothing changes

We'll miss the opportunity to support the development of healthy adults.

We'll have about 1,000 more people with poor mental health by 2035.

Even more people won't seek help.

We'll miss opportunities to step in early and stop issues getting worse.

The well-being of some young people will get worse.

There will be more issues for services to deal with.

In certain areas, some families won't be able to get the same level of support.

Children will face health inequalities.



Next Steps





We will explore ways to:

- work together to support parents so children have the best start in life
- work together to support unpaid carers
- help young people learn life-skills and behaviours that support health and well-being
- encourage our partner organisations to give mental well-being training to their workforce
- support young people's well-being, aspiration, resilience and life-skills
- have more activities that bring generations together
- make the most of volunteer services
- use the environment to encourage mental well-being
- make the most of social prescribing supporting people in their communities to improve well-being
- develop new ways of working to promote health and well-being
- help people be less reliant on health and social care services.



Well-being of Future Generations (Wales) Act 2015

- → A Healthier Wales
- \rightarrow A more Equal Wales
- → A Wales of Cohesive Communities

2. Community - Supporting community empowerment



We will look at ways for partners to work together to make sure we have strong, thriving communities.

How things are

People told us they value their communities. They value:

- community involvement
- services that promote well-being and independence.



They want advice and support to help groups to operate independently and successfully.

27% of Conwy & Denbighshire's population feel they're able to influence decisions affecting their local area (21% in Wales).

15-29 year olds:



3,500 leave every year

3,000 move in.

Unpaid care

There's a rise in unpaid care across the UK. Unpaid care is valued at

£132 billion per year.

That's close to the UK health spend of £134.1 billion each year.

Life expectancy

25% of our population are over 65 (20% in Wales).

Pensioners

17% of houses are occupied by a single pensioner.

40.9% of pensioners don't have a car. This brings a risk of isolation.

17% of houses are occupied by a single pensioner in this region. Many face fuel poverty.

Employment

50% of businesses found school leavers were unprepared for work.

If we had a job for everyone of working age, we'd need **13,500** more jobs in the region.

Housing

We need over **400** new homes each year. **314 were built in 2016.**

If nothing changes

By 2039:

- 19% of the community will be 75+
- **24%** will be under 25
- lone pensioner households will increase by **3,600**.

Changes in funding and cuts mean:

- public services will find it more difficult
- facilities like libraries will have to depend on community support a lot more.

Services will have a lot more to do. As people are living longer there will be more:

- health problems because of unhealthy life choices
- illnesses like Type 2 Diabetes and joint problems
- people who need support to stay in their own home
- loneliness and isolation.

We'll have fewer young people living here. By 2039 only:

- **16.3%** will be 0-15
- **13.5%** will be 16-29.

This will impact our communities.

We'll have fewer people of working age to support the needs of older people.

Employers will face challenges. This includes Health and Social Care employers who need to replace an aging workforce.

There will be even more demand for housing.

Next Steps:





We will explore ways to:

- have communities that can meet the needs of all ages
- help older people to do what matters to them
- help services and communities work together better
- find affordable ways to support people to stay in their own home
- help people adapt their homes to meet their needs
- encourage people to plan and shape their communities
- help people to travel to work, education and services
- make superfast broadband and mobile networks available to everyone
- get support to the people who need training to use digital services
- give young people better career advice and mentoring
- offer young people the opportunity to develop skills through volunteering and work experience
- deliver extra homes across Conwy and Denbighshire
- connect people to accommodation they can afford
- support people to prepare for their later years.



- → A prosperous Wales
- → A resilient Wales
- → A healthier Wales
- \rightarrow A more Equal Wales
- → A Wales of Cohesive Communities





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3. Place – Supporting environmental resilience





We will look at ways partners can work together to develop environmental resilience in our communities. This includes preparing for and adapting to local climate changes in the future like flooding and reducing our carbon and ecological footprint.

How things are

25,773 properties are in high risk flood zones:



23% of properties in Conwy

28% of properties in Denbighshire.

75% of our land is agricultural land.





57% of plants

60% of butterflies

40% of bird species.

Economy

Agriculture contributes to our rural economy and employs:

20% of people in rural Conwy

15% of people in rural Denbighshire.

In 2015 15 million people visited Conwy & Denbighshire. This added £1.28billion to the local economy.

UK target

80% reduction in greenhouse gas emission by 2050.



If nothing changes

Our communities won't have the resilience to deal with the impacts of extreme weather from climate change. For example: the risk of flooding will continue or increase as extreme weather events become more frequent.

Biodiversity, plants and natural areas will continue to decline.

Habitats will suffer, which damages eco-systems.

Land-use sectors won't be able to cope with threats like the spread of new pests and diseases.

We'll fail our global targets to reduce greenhouse gas emissions.

We'll pass onto future generations a natural environment that's in a worse state than the one we inherited.

Next Steps:





We will explore ways to:

- improve how we manage against flood risk and other weather extremes
- help communities understand the value of the natural environment and how they can positively add to it
- be leaders in sustainability and supporting communities to develop renewable energy schemes
- have a natural environment that is thriving and resilient, and where wildlife flourishes
- work with communities on their place plans and help them consider green infrastructure
- buy in resources that are sustainable and locally produced
- explain how important it is that we address environmental issues like recycling, energy efficiency and carbon emissions
- improve the energy efficiency of our buildings
- produce less waste.



How this supports the Well-being of Future Generations (Wales)

Act 2015

- → A resilient Wales
- → A healthier Wales
- → A more Equal Wales
- → A Wales of Cohesive Communities
- → A globally responsible Wales

Going forward

The next step is deciding what actions to take to reach our priorities.





Focus groups

We will set up groups for the priorities. Their experience and knowledge will help us develop an action plan.

These groups will also help make sure that people in communities can continue to get involved in decisions and their views are listened to.

Checking it's working

We will develop a performance framework. It will have indicators to show us how well we're doing or if something needs to change.

⊗ Scrutiny

age

The work we do is checked by a Scrutiny & Overview Committee in each Local Authority:

- in Denbighshire it's the Partnership Scrutiny Committee
- in Conwy it's the Finance & Resources Scrutiny Committee.

Reporting

The partners involved in this plan will report regularly to the Board. Then we will produce an annual report.

Join the conversation

Lots of people across Conwy and Denbighshire have already been involved in the Well-being Assessment. This helped us develop this plan.

We want people to have a say. There will be lots of ways to get involved including consultations, events and other activities. We also have a website where you can:

- read the Well-being Plan
- read the Well-being Assessment
- find the minutes from board meetings
- read newsletters
- find information about our partners.

You can also attend a meeting.

All PSB meetings are held in public – for a list of dates and venues go to: (conwyanddenbighshirelsb.org.uk/agendas&minutes)



Thanks for reading this!

The next step is deciding what actions to take to reach our priorities.





You can stay involved and share your views through the PSB website: conwyanddenbighshirepsb.org.uk

Or



Public Services Board Development Officer Conwy County Borough Council Bodlondeb Conwy **LL32 8DU**

01492 574059

People with hearing or speech impairments can dial **18001**before the number they require.



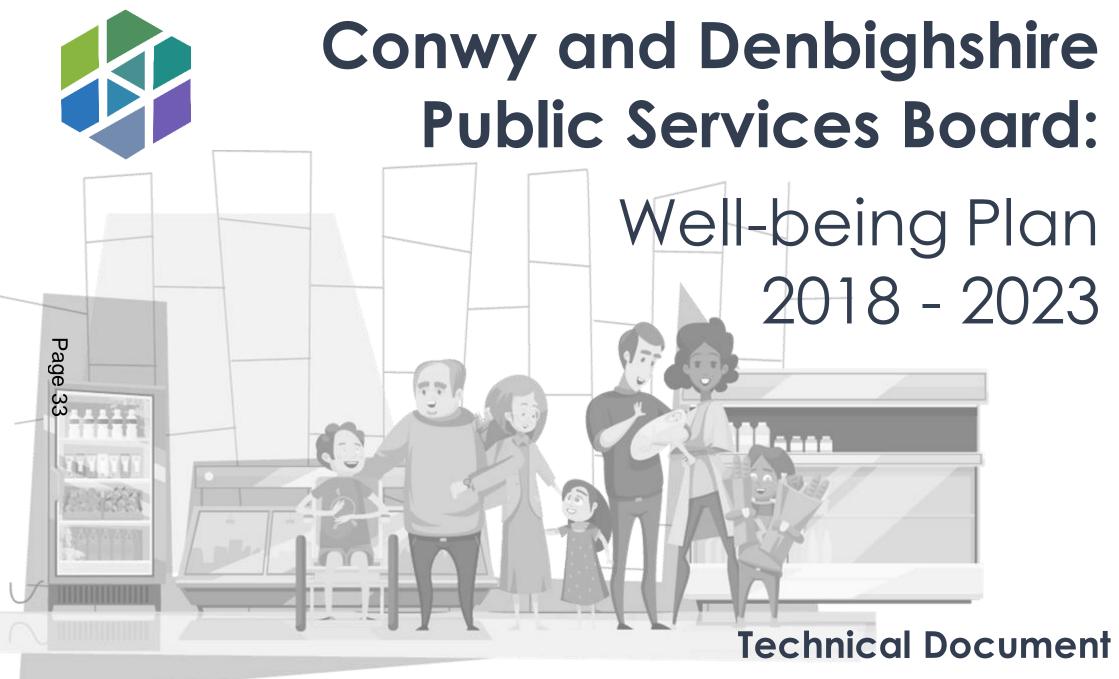




We're happy to provide this document in large print, audio and braille. This document is also available in Welsh.



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A summary version of this document is also available

Bethe for

Foreword

I am pleased, on behalf of partners on the Conwy & Denbighshire Public Services Board (PSB), to introduce this Local Well-being Plan for our two counties. It is the culmination of work that began in April 2016, and represents our conclusions on what we feel are the key areas that pose the greatest need or challenge for our communities, and where we feel the PSB can make the greatest contribution without duplicating good work already taking place within existing partnerships and organisations.

In this technical document we have outlined some of the highlights from our local assessment of well-being (which is available to view online here) and the conversations that we have had with our communities and stakeholders in the development of this Local Well-being Plan. We have then outlined the priorities the PSB will focus on to help address the issues that we have identified. This technical document is supported by a summary version of the plan.

A lot of work has already taken place to get us to this point, but this is only the start of the PSB's journey. This Local Well-being Plan is an outline of what it is we would like to achieve, but there is more work to be done to develop our programme of work, and we would welcome your input into this as part of our ongoing conversation with our communities. If you would like to be kept informed of our work, get involved or provide feedback to us, please see our contact details on the last page of this document.

The Well-being of Future Generations (Wales) Act 2015 has afforded public services with an exciting opportunity to come together to challenge serious problems in our community areas. We must of course be realistic about the financial constraints that our sectors are facing, but at the same time see this as chance to effect real change and remain open to working in different ways. All partners on the board are committed to working collaboratively to deliver sustainable and effective services that prevent problems emerging in the long-term. We want to support our communities to be healthier, resilient and prosperous. We want to contribute to the Welsh Government vision of a more equal and globally responsible Wales, where we have cohesive communities and a vibrant culture.

Bethan Jones, Chair of Conwy and Denbighshire Public Services Board

About the Conwy and Denbighshire Public Services Board

In April 2016, the Well-being of Future Generations (Wales) Act 2015 established a statutory board, known as a Public Services Board (PSB), in each local authority area in Wales. Conwy and Denbighshire have used the power within the Act to merge both of their separate PSBs into a single board for the Conwy and Denbighshire region.

The PSB is a collection of public bodies working together to improve the well-being of their county. This means that as a board the Conwy and Denbighshire PSB must improve the economic, social, environmental and cultural well-being of the Conwy and Denbighshire area by working to achieve the national <u>7</u> Well-being goals.

Membership consists of senior representatives from the organisations listed below. However membership will be reviewed regularly to ensure there is sufficient representation to deliver the priorities.

We also have a dedicated <u>website</u>, where the public can access the Local Well-being Plan and Assessment, as well as the meeting minutes, papers for board meetings, newsletters and find further information about our partners.

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- Betsi Cadwaladr University Health Board
- Community and Voluntary Support Conwy
- Conwy County Borough Council
- Denbighshire County Council
- Denbighshire Voluntary Services Council
- National Probation Service
- ❖ Natural Resources Wales
- ❖ North Wales Fire and Rescue Service
- ❖ North Wales Police
- Police and Crime Commissioner's Office (for North Wales)
- Public Health Wales
- Welsh Government



How has the Well-being Plan being developed?

The first step in the development of the Well-being Plan involved members of the Conwy and Denbighshire Public Services Board working together on developing the Well-being Assessment for the area, which is available to view online here. This joint approach was taken to ensure that the assessment was shaped using the expertise, knowledge and insight from all organisations.

The assessment aimed to capture the strengths and positives about Conwy and Denbighshire's people, communities and places. It also described the challenges and opportunities faced both now and in the future. The assessment was informed by data, national and local research and most importantly feedback provided to us from residents, visitors and businesses through the **'County Conversation'** which took place during the summer and autumn of 2016. The conversation was conducted on behalf of public sector organisations across Conwy and Denbighshire.

During the summer of 2016 we spoke to as many people as possible to ask their views about what works well in Conwy and Denbighshire and what we need focus on now and for future generations. We asked people to talk about their experiences and their communities so that we could understand a bit more bout local concerns and strengths. We engaged with a wide cross section of the community, including:

- Various community groups and forums covering a range of community interests in a mix of urban and rural locations.
- Residents
- Persons with disabilities
- Business networks
- Faith groups
- Town & community Councils
- Young people (through youth school councils)
- North Wales Race Equality Network
- Other public sector partner organisations

In addition to engaging with the above groups, we used a variety of communication methods, including -

 Promoting the County Conversation via members of staff and through partner's internal channels and staff, such as the Conwy Bulletin, Denbighshire's County Voice newsletter, Business e-Bulletins and mailing lists.



• Social media and press releases were used to promote the County Conversation and to keep people updated about the comments we were receiving and to enable people to complete questionnaires online.

We also monitored the County Conversation to ensure that we had received feedback from every age range, every geographic area of the county and every subject interest area (please see appendix A). Whilst we are confident that we have reached out to a wide cross section of the community, in terms of geography and protected characteristics, we feel that we can do more as the County Conversation develops over the next few years to improve the depth of consultation with some groups of people, who may have been underrepresented.

In early 2017 we began to discuss the findings of the well-being assessment in more detail, and identified the strategic issues where we can collectively make a difference. From this analysis, the board came up with a long list of strategic issues. A series of workshops were held in the summer of 2017 with various stakeholders in order to explore the issues in more detail. These workshops helped us to prioritise areas of greatest need along Social, Cultural, Environmental and Economic themes, and to develop potential solutions. As a result of this work, the draft well-being plan was written.

Consultation on the draft plan took place between October 2017 and January 2018. A further workshop was held in January 2018 where we analysed the meedback. This was done by considering the synergies between priorities, the impact the PSB could have, the long term implications and where work was lready in place for this priority (to avoid duplication). This resulted in redefining the plan into 3 priorities which link to **People, Communities and Place**.

These 3 priorities encompass the previously drafted 6 priorities, because it was agreed that the issues are so interlinked, they cannot be looked at separately.

Principles

Sustainable development is the overriding principle of Conwy and Denbighshire PSB's activities. This means acting in a manner which seeks to ensure that the needs of the present are met without compromising the ability of future generations to meet their own needs. We are also committed to applying the 5 ways of working (collaboration, prevention, integration, long term and involvement) to achieving Well-being priorities.

We have also committed to 4 additional principles which support the priorities. They are:

- ❖ To address inequalities and treat everyone equally.
- To support and promote the Welsh Language
- ❖ To support access to appropriate accommodation.
- To avoid duplication

Public Service Board priorities have focused on areas where collaboratively, we can make a difference and have a long term impact. We do not wish to duplicate work. Our priorities are based on analysis of other partnership boards who are already working to improve the North Wales region. These partnership boards include a focus on education, community safety, economic growth and well-being. An outline of the partnership landscape for North Wales is included in appendix B.

People - Good mental well-being for all ages

This priority will focus on ways we can work together to ensure people of all ages enjoy good mental well-being. This is important so that all future generations -

- have a better chance of realising their individual potential;
- are equipped to cope with the normal stresses of life;
- can work productively;
- are doing things that improve their well-being;
- are capable of making a positive contribution to their community;
- have the knowledge and tools they need to stay independent for as long as possible into their later years and
- are informed about their own choices and take personal responsibility for their own health and well-being

What did our Well-being Assessment and County Conversation tell us?

- Each year an estimated 1 in 4 people in the UK will experience a mental health problem.
 - The most commonly reported mental health issues are anxiety and depression in the UK.
- About 9.8% of Conwy CB's and 11.6% of Denbighshire's population report being treated for a mental illness the Welsh average is about 12.1%.
- A large proportion of attendances at Emergency Departments and general admissions to hospital are related to mental health problems.
- Suicide rates in Conwy and Denbighshire are higher in comparison with other parts of Wales.
- The number of self-harming assessments for children and young people in North Wales has more than doubled between 2012/13 and 2015/16.
- For young people under 18, the rate of admission for mental health disorders in North Wales is 30% higher than Wales.
- Too much emphasis is placed on achieving targets rather than nurturing confidence and ambition in our young people.
- More resources need to be invested in education that delivers social and life skills (e.g. mental and emotional well-being, nutritional and financial awareness).
- Emotional resilience is an important part in young people's development and a positive adaption to enable people to cope, to flourish and to experience good health and social outcomes.
- Entrepreneurship needs to be better supported and social responsibility encouraged.
- People living with dementia registered with GP surgeries in Conwy and Denbighshire rose from 1,700 patients in 2011 to 2,050 in 2016.



Why mental well-being is a priority for us...

- The number of people with poor mental health will rise by about 1,000 by 2035.
- We'll miss opportunities to step in early and avoid issues getting worse.
- There will be more issues for families and services to deal with.
- The well-being of our young people will deteriorate.

Next Steps – We will explore ways to...

Short Term (1 - 5 years)

Medium Term (1 - 15 years)

Long Term (1 - 20 years)

- Coordinate support for unpaid carers
- Coordinate support for parents to give their children the best start in life
 - Encourage PSB organisations to roll out mental well-being training to their workforce (such as dementia friends and mental health First Aid).
- Investigate intergenerational activities

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Boosting volunteer services utilising people with capacity

- Help young people to develop practical life skills and behaviours that contribute to good health and wellbeing.
- Maximising the use of the environment to encourage positive mental wellbeing
- Maximise the opportunities for social prescribing

 Develop new models to promote health & well-being so that people of all ages are less reliant on health and social care.

If we focus on this priority now, in the future we could have...

- More people experiencing good mental well-being and fewer people suffering anxiety and depression.
- Less self-harming and lower suicide rates.
- Less stigma around mental well-being.

Synergies with our other well-being priorities...

- ✓ **Community Empowerment** working together to ensure we have strong and thriving communities across Conwy and Denbighshire.
- ✓ Environmental Resilience working together to ensure our communities are prepared for future local climatic changes like flooding and carbon impacts.

Community – Community Empowerment

This priority will look at ways we can work collectively to empower communities. This is particularly important in a climate of declining funding, where the resilience of communities will play a more important role. We will support communities by working with them to develop the skills, structures and knowledge needed to develop their community to meet their local needs.

What did our Well-being Assessment and County Conversation tell us?

- 25% of the population are over 65, this is much higher than the Wales average of 20% and the UK average of 18%.
- 27% of our population are aged 25 and under, by 2039 we expect to have fewer young people living here (at 25%) increasing the age structure gap we have from the ages of around 18 to 40.
- 3,500 people between 15-29 leave the area every year, with only around 3,000 moving in this compounds the skew towards older age groups within our population young people leave for employment, learning, lifestyle or housing reasons.
- One in six households are occupied by a single pensioner.
- 40.9% of private pensioner households do not have a car, this brings a risk of isolation, inability to attend appointments, shopping and leisure activities
- Life expectancy is increasing, as is the % of elderly in our communities.
- There's a rise in unpaid care across the UK. Unpaid care is valued at £132 billion per year.
 - Compared to other parts of the UK, Conwy and Denbighshire have low rates of crime and anti-social behaviour, although in the case of Denbighshire there are pockets with higher rates within parts of Rhyl.
- Domestic violence remains a key challenge to personal safety, as well as having an impact on communities, and is an important issue in the context of the Adverse Childhood Experiences (ACE) agenda.
- Only 27% of Conwy & Denbighshire's population feel that they are able to influence decisions affecting their local area however this is higher than the Wales average of 21%.
- Communities value local physical assets to bring people together and foster community identity.
- There is a willingness within communities to explore alternative ownership / management arrangements. Residents feel that they would like to see more community run assets across the county, with improved access and facilities to make them multi-purpose, self-sustaining venues.
- People value community involvement, volunteering, and local services promote well-being and independence.
- More opportunities are needed for intergenerational activities in local communities that keep people connected and fit – volunteering was seen as a way to do this.
- Young people are frustrated volunteering is not co-ordinated.
- We need over 400 new homes each year 314 were built in 2016.

Why community empowerment is a priority for us...

• Individually Public Service Board partners have done a great deal on the subject of community resilience. This has been, however, with mixed success, and we recognise that by working together we can take a more strategic approach to community empowerment, and make better use of our combined resources.

Next Steps – We will explore ways to...

Short Term (1 - 5 years)

Medium Term (1 - 15 years)

Long Term (1 - 20 years)

- Support people to plan and shape their communities
- Target those most likely to be digitally excluded so that they have the skills and means to use digital services.
- Provide young people with effective career advice and mentoring.

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 Offer young people the opportunity to develop skills for life and work through volunteering opportunities and meaningfu work experience.

- Better enable people to travel to work, education and services.
- Make superfast broadband and mobile networks available to everyone.
- Support young and old people to access appropriate accommodation that they can afford.
- Support people to prepare for their later years.

• Deliver extra homes across Conwy & Denbighshire.

If we focus on this priority now, in the future we could have...

- Thriving community groups and assets that meet local needs.
- Services that work together better.
- Services that are better value for money.
- People getting involved and having a say in improving services.

Synergies with our other well-being priorities -

- ✓ Good Mental Well-being working together to ensure people of all ages have good mental well-being
- ✓ **Environmental Resilience** working together to ensure our communities are prepared for future local climatic changes like flooding and carbon impacts.

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Place – Environmental Resilience

This priority will look at ways partners can work together to develop environmental resilience in our communities. This priority considers several aspects of environmental resilience, including the need to better prepare and adapt, at a local level, to the impacts of climate change i.e. flooding, and how we can work together to address other priority matters of environmental concern such as reducing our carbon and ecological footprints.

What did our Well-being Assessment and County Conversation tell us?

- The threat of flooding and water management is a key environmental issue in Conwy and Denbighshire.
- There are an estimated 12,500 properties at severe risk from flooding and 21,000 at low or medium risk.
- 75% of our land is agricultural which is predominately managed by farmers.
- Woodlands cover around 13.5% of the counties of Conwy and Denbighshire similar to the Wales average.
- The two counties rely heavily on the natural environment in many aspects. For example, agriculture and tourism are major economic drivers which rely on, and can significantly impact, the natural environment 15 million people visited Conwy & Denbighshire adding £1.28billion to the local economy.
- Agriculture contributes to our rural economy and employs 20% of people in rural Conwy and 15% of people in rural Denbighshire.
- Biodiversity is suffering and in decline, including
 - o 57% of plants
 - o 60% of butterflies
 - o 40% of bird species
- More needs to be done to encourage younger people to get involved with the environment and that communities should be supported to help protect the environment.
- People were concerned that we do not over-develop (especially house building) and that we need to balance nature conservation and development, conserving what is rare and unique.
- Carbon emissions are rising the UK has a target to reduce greenhouse gas emissions by 80% by 2050.
- Fuel poverty affects 7,600 households in the region.
- We need to stop looking at the natural environment in traditional ways (in silo), and understand its fundamental importance in delivering wider benefits to society i.e. helping to alleviate impacts of climate change, improving health.



Why environmental resilience is a priority for us...

• Having a healthy and resilient natural environment is essential to deliver maximum environmental, economic, cultural and health benefits for the communities of Conwy and Denbighshire.

Next Steps – We will explore ways to...

Short Term (1 - 5 years)

Medium Term (1 - 15 years)

Long Term (1 - 20 years)

- Ensure we have communities that understand the value of the natural environment & how they can positively contribute.
- Focus on sustainable procurement and local produce.

Promote the importance of addressing environmental issues e.g. recycling, energy efficiency, carbon emissions.

• Improve the energy efficiency of our buildings.

- Have communities which are better prepared for weather extremes.
- Produce less waste.
- Work at a community level to better green infrastructure that can improve both the natural environment and community wellbeing.
- Be seen as leaders for sustainability such as supporting the development of community lead renewable energy schemes.

• Encourage a thriving and resilient natural environment where wildlife flourishes.

If we focus on this priority now, in the future we could have...

- Communities that understand and value the importance of the natural environment and the essential services it provides for society.
- A natural environment that is being managed in a sustainable way whilst wildlife and nature are flourishing.
- A natural environment that is providing the maximum benefits to our residents across the social, environmental, economic and cultural spectrum.

Synergies with our other well-being priorities -

- ✓ Good Mental Well-being working together to ensure people of all ages have good mental well-being.
- ✓ **Community Empowerment** working together to ensure we have strong and thriving communities across Conwy and Denbighshire.

How we plan to develop the actions

The next stage in the development of the Well-being Plan is to establish reference groups for each of the priorities to support us to develop the action plan for the Well-being Plan. We have been in regular discussion with the Well-being of Future Generations Commissioner's Office and constructive feedback has been received on the progress made to date. We have also reviewed both the local comments received, the recently published National Report published by the Commissioner 'Acting Today for a Better Tomorrow' and correspondence received from other Commissioners.

We have already undertaken a great deal of engagement to understand the views of citizens and communities, but we recognise that we need to establish an ongoing conversation and undertake further work to better understand the 'lived experience' of our communities. The next stage of the Well-being Plan needs to explore and use qualitative place data to improve the Board's knowledge of the community areas. Only by looking at service provision from different perspectives can we truly consider the opportunities for well-being and challenges we need to address. We will work with the reference groups to develop more detailed the action plans which can consider actions in the short, medium and long term which are required to achieve the future state we aspire to. The action plan will use the five ways of working within the Well-being of Future Generations (Wales) Act 2017 as a basis — long term, prevention, integration, collaboration and involvement. It is important that the actions developed challenge business as usual, investigate policy tensions, research good practice and develop new approaches.

We also need to better understand the data and future trends of the well-being priorities identified. This will help us to understand the current situation and the scale and nature of the response required. We will use the recently published future trend report to consider predicted trends for the region.

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Well-being Statement

The Conwy & Denbighshire Public Services Board's well-being objectives will contribute to the achievement of national well-being goals because they have been developed and prioritised by examining local information in relation to each national well-being goal, and seeking local views on priorities for achieving community well-being in line with the national goals. This gives us confidence that we are focusing our resources on delivering outcomes that will be of the greatest benefit to our communities. Please see appendix C which provides further detail on how we believe our Well-being Priorities will contribute towards the requirements of the Act.

The sustainable development principles were central to the work done to identify our priorities, and will be central to the planning phase as we agree what actions will be taken in support of each priority. In developing our priorities we focused on the **long-term** by looking at past, current and (predicted) future data trends, and also by discussing consultees long-term aspirations for each goals. Looking at future trends - and considering associated risks and opportunities — enabled us to cover the principle of **prevention**. **Involvement** was a key driving principle. We have invested a lot of time in holding discussions with our communities as well as focused workshops with professionals. We endeavoured to make these representative of our community areas (reflecting age, gender, social status, occupations, etc.), and also jointly (**collaboratively**) commissioned regional consultation work with hard-to-reach groups.

These principles will also be central to the process for planning our actions in support of our well-being objectives. Delivery of the objectives would not be isolated to one Public Service Board partner alone and will therefore require **collaboration**. We will form reference groups for each objective. These groups will consist of key stakeholders, who are mostly likely to be professionals but will also consist of service-user representation.

It's not yet possible to be specific about when these objectives will be delivered, but detailed planning will take place during 2018 / 2019. It should be noted though that these objectives are not considered to be short-term in nature, so delivery is likely to take place over the medium-long term.

Delivery of the plan and monitoring progress

The delivery of this Plan will be monitored by the PSB through regular highlight and progress reports about the PSB's Well-being priorities presented to the Board. A performance management framework will be developed for the delivery of the Well-being Priorities.

We will design indicators that are suitable to the Well-being Plan and relevant to our local area using as a starting point the National Well-being Indicators set by the Act. Together these will help us evaluate and refine our plan and ways of working.

Scrutiny

At the time of drafting this Well-being Plan, the Conwy and Denbighshire PSB continues to be scrutinised through a designated Scrutiny & Overview committee in each Local Authority — in Denbighshire this is by the Partnership Scrutiny Committee and in Conwy by the Finance & Resources Scrutiny committee. The designated scrutiny committees are each responsible for taking an overview of the overall effectiveness of the Conwy and Denbighshire PSB by reviewing or scrutinising the decisions made or action taken by the Board; and by reviewing or scrutinising the Board's governance arrangements.

wever these scrutiny arrangements may change during the lifetime of the Well-being Plan, as discussions are taking place on whether this is the post appropriate arrangement for the board.

Annual Report

As part of our monitoring arrangements we will produce an Annual Report detailing the progress made by the PSB to achieve and deliver on each of their Well-being priorities.

Ongoing Conversation

During the development of the Well-being assessment, engagement through the County Conversation was an important part of gathering views on well-being from the local communities. We want to continue engaging in a purposeful relationship with the people and communities across Conwy and Denbighshire as well as the workforce of all our organisations. It is vital that we take account of the importance of involving people with an interest in achieving the well-being goals and of ensuring those persons reflect the diversity of the population of the area the Board serves.

We will take additional steps outside of meetings to ensure that the public and professional voice is heard and continues to help shape the well-being plan going forward. This will include consultation and engagement activity to provide opportunities for people to raise and debate ideas through digital and public / professional engagement arrangements. The creation of reference groups for each priority will ensure meaningful engagement takes place with the right people. The groups will also considers the views of experts in the respective fields as well as learning from good practice elsewhere to inform the PSB's work.

have developed a communication plan to ensure key people, organisations and partnerships are kept informed of PSB developments.

The Conwy and Denbighshire PSB also have a dedicated <u>website</u>, where the public can access the Well-being Plan and Assessment, as well as the receipting minutes, papers for board meetings, newsletters and find further information about our partners. All our formal meetings are held in public and are open for anyone to observe. For a list of dates and venues please visit the PSB website.

Additionally each PSB partner organisation has its own mechanism for engagement, including digital engagement through social media. The PSB has committed to sharing key messages between PSB organisations on internal engagement as well as promoting PSB activities.

For more information on our Well-being Plan or the Conwy and Denbighshire Public Services Board in general, please get in contact with us on -



C/O Public Services Board Development Officer Conwy County Borough Council Bodlondeb Conwy LL32 8DU



countyconversation@conwy.gov.uk



01492 574059

BT Relay Service Customers with hearing or speech impairments can contact any Council service by dialling **18001** before the number they require.







This Document is also available in Welsh.

We are also happy to provide this document in large print, audio and braille.

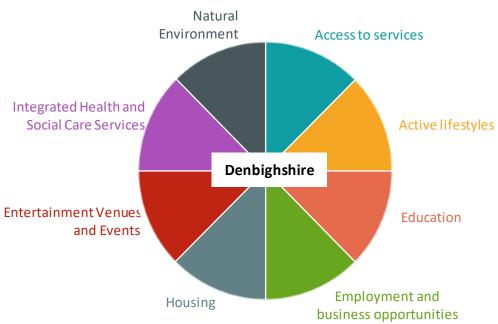
We welcome correspondence in Welsh. We will respond to any correspondence in Welsh which will not lead to a delay.

Please contact the Public Services Board Development Officer for further information

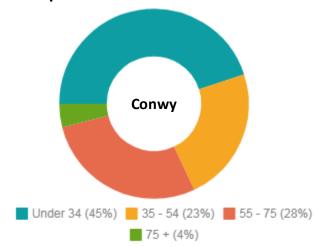
Appendix A – Monitoring for the County Conversation (Summer 2016)

The subjects people wanted to speak about -

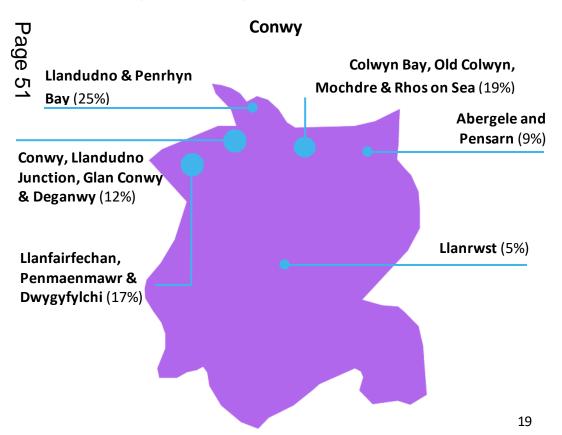


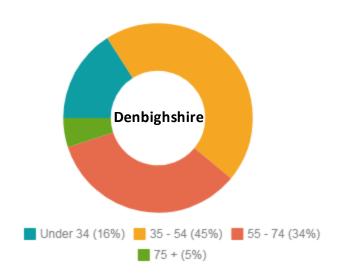


The age range of respondents -

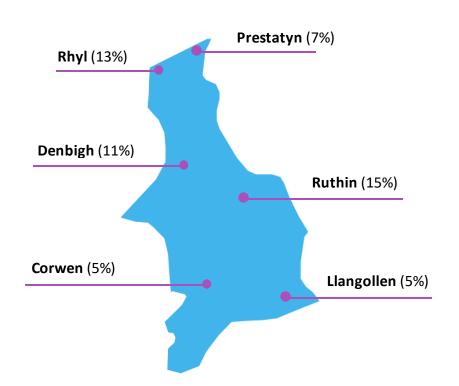


The community areas of respondents (most common areas) -





Denbighshire



Appendix B – How our Well-being Priorities contribute to the requirements of the Well-being of Future Generations (Wales) Act 2015

Well-being Priority	Where this contributes to the 7 Well- being Goals	Where this links to the topics identified in the Well-being Assessment	How the Well-being Priority will contribute to the 5 ways of working	
People: Supporting good mental well-being for all ages 51	A Healthier Wales	Topic 1 – Giving every child a best start Topic 3 – Ageing Well Topic 5 – Living in isolation and access to services Topic 6 – Volunteering Topic 9 – People make healthy lifestyle choices Topic 10 – Tackling Obesity Topic 11 – Supporting those with poor mental health Topic 12 – Increasing pressure on health & social care Topic 16 - School achievements & wider social development / employability skills / life skills	Preventative	Improving prevention and early intervention would give services a greater opportunity to provide earlier, higher quality care to those who need it.
			Long Term	Improved mental well-being brings significant benefits for health and quality of life, for individuals and for communities and may lead to a reduction in the demand and use of support services in the long run.
	A more Equal Wales		Integrated	Poor mental health has been reported as an amplifying factor in a range of areas of public sector work (such as homelessness presentations, incidents of domestic abuse, substance misuse cases (including alcohol), reports of antisocial behaviour, dealing with poor parenting skills, increased risk of fire incidents and supporting people into work).
	A Wales of Cohesive Communities		Collaborative	Because poor mental health impacts across such a wide range of public service delivery, cross-agency approaches are needed to help those with poor mental health. In particular a joined-up approach would help prevent people from falling through the support gaps which can exist between the trigger points for different levels or types of support.
			Involved	It will be essential to engage, involve, educate and work with other agencies and individuals to improve mental well-being – including young, older people, parents and families.

Where this links in to partners Corporate Priorities













Is there any work already taking place on this priority elsewhere (including any partnership/collaboration work)?

Work is ongoing on this proposal with the North Wales Social Care and Well-being Service Improvement Collaborative through the Regional Partnership Board. There is also a regional mental health strategy

Well-being Priority	Where this contributes to the 7 Well-being Goals	Where this links to the topics identified in the Well-being Assessment	How the Well-being Priority will contribute to the 5 ways of working	
	A prosperous Wales	Topic 2 – reducing the outward migration of young people & young people seen as an asset Topic 5 – Living in isolation and access to services Topic 6 - Volunteering Topic 17 – Improving skills for employment Topic 27 – providing housing, including affordable housing Topic 32 – Growth of new technology Topic 33 – Equality & diversity / community cohesion Topic 35 – Thriving culture	Preventative	This will support communities becoming more resilient and empowered to develop their locality as needed, while seeking to prevent social exclusion and community fragmentation.
Community:	A resilient Wales		Long Term	Responsive to the continuing change of communities.
Supporting Community Empowerment	A healthier Wales		Integrated	Focussing on communities will draw out linkages between health, social, cultural, economic and environmental well-being.
Page 53	A more equal Wales		Collaborative	This would require a collaborative approach from all PSB partners.
	A Wales of Cohesive Communities		Involved	It is crucial to involve, engage and work with people and communities in the development of localities.

Where this links in to partners Corporate Priorities













Llywodraeth Cymru Welsh Government

Is there any work already taking place on this priority elsewhere (including any partnership/collaboration work)?

Work happening though the development of 'Place Plans' within both local authorities – these are planning documents prepared and led by communities to enable residents to have a greater say on developments within their local area. Local Place Plans need to conform to the Council's Local Development Plan (LDP) which controls planning across the county. They must contribute to community needs and allow for the delivery of beneficial, locally "owned" projects.

Well-being Priority	Where this contributes to the 7 Well-being Goals	Where this links to the topics identified in the Well-being Assessment	How the Well-being Priority will contribute to the 5 ways of working		
	A resilient Wales	Topic 22 – Protecting the natural environment and biodiversity and building resilience Topic 24 – Climate change and reducing carbon emissions Topic 25 – Protection from flooding	Preventative	Communities or areas would be better supported to deal with future climatic changes.	
Place: Environment resilience	A healthier Wales		Long Term	Decisions and actions taken now will have long-term environmental and social impact.	
	A more equal Wales		Integrated	The environmental agenda is crucial across well-being objectives identified by several PSB partners.	
	A Wales of Cohesive Communities		Collaborative	This would require all partners to collaborate in the co-design of the engagement & information packs and in the longer term any local catchment projects developed.	
	A globally responsible Wales		Involved	It is crucial to involve and engage with people and communities in the creation on the community plans and educate communities & individuals in respect of climate change & what this may mean for their community.	

Where this links in to partners Corporate Priorities





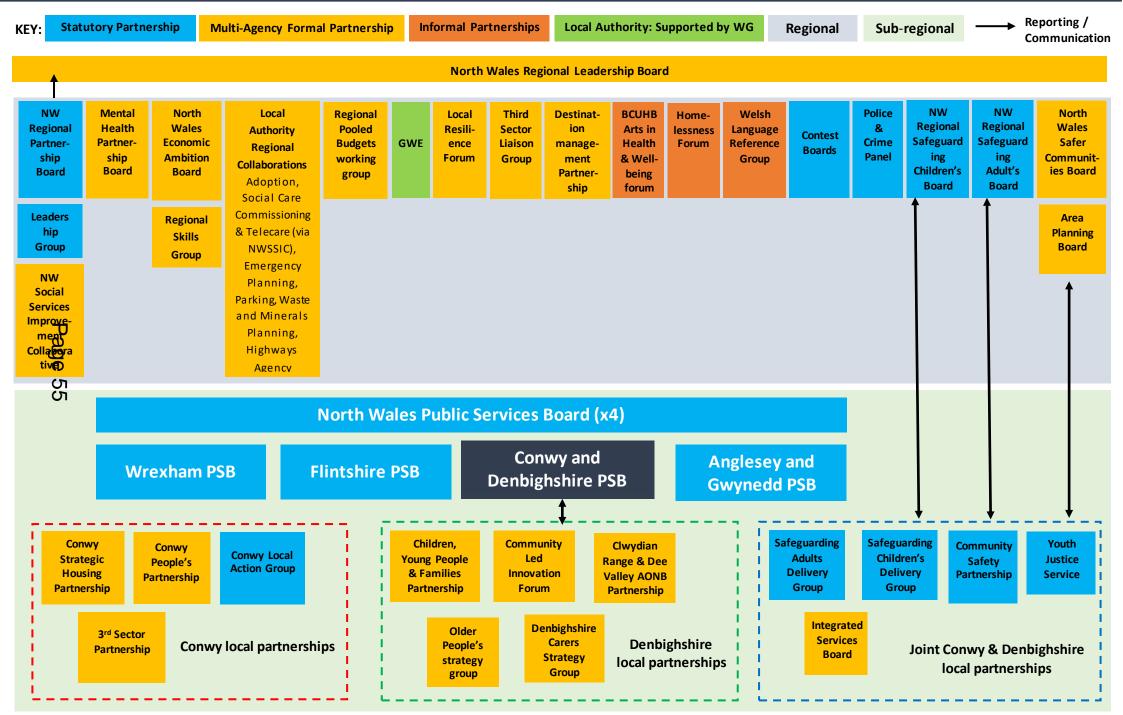




Is there any work already taking place on this proposal elsewhere (including any partnership/collaboration work)?

None identified.

Appendix C – Partnership Landscape (working diagram of strategic partnerships)



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Appendix C – Feedback to the Conwy & Denbighshire PSB Well-being Plan from the statutory executive boards

PSB Member	Committee	Feedback / Discussion	Decision
Denbighshire County Council	Full Council – 20.02.2018	 During discussion the following points were raised: The business plan for the Royal Alexandra Hospital in Rhyl had not yet been circulated. It was confirmed by the Lead Member for Well-being and Independence, Councillor Bobby Feeley, that following a meeting with the Chair of Betsi Cadwaladr University Health Board (BCUHB), Peter Higson, that the Business Plan would be re-submitted in March 2018 and he confirmed there was 100% commitment from BCUHB to the Royal Alexandra development. It was confirmed that collaborative working with public sector partners, community and voluntary services the Plan would progress to improve quality of life for residents. 	RESOLVED that: Council supports the priorities for the Conwy & Denbighshire PSB Well-being Plan 2018- 2023. Webcast for item available here
Page 57 Conwy County Borough Council	Full Council – 01.03.2018	 Discussion ensued as follows:- It was hoped that the PSB would deliver outcomes in relation to its 3 key priorities. Concern was raised in relation to Technical Advice Note (TAN) 1, which related to the 5 year land supply, and the impact the Welsh Government (WG) policy was having on communities. Many residents were discussing the impact TAN1 had in terms of the Well-being of Future Generations (Wales) Act. The Leader, as a member of the PSB, advised that he would make every effort to ensure that the issues relating to TAN1 were raised at the PSB. As the projects of the PSB would positively impact on communities across the County Borough, it was important that the scrutiny function to analyse the work of the PSB was in place. It was noted that reports on the scrutiny of the PSB would be presented to a future meeting of the Finance and Resources Overview and Scrutiny Committee. In terms of mental health, it was noted that a partnership project with the National Trust was working with young people on improving mental health and wellbeing. The Chief Executive assured Members that education of young people would be encompassed within the PSB's People - Good Mental Well-being for All Ages priority. National Resources Wales (NRW) had a wealth of assets and, as a PSB Partner, was committed to delivering projects related to the priorities. 	RESOLVED That the contents of Conwy and Denbighshire Well-being Plan 2018 – 2023 be approved. Webcast for item available here
Natural Resource Wales	16.03.2018	 Plan approved subject to the following comments and recommendation: Whilst we recognise the significant work that has gone into the plan and welcome the inclusion as one of the key priorities, "Place – supporting environmental 	RESOLVED to approve the plan subject to the comments and recommendation outlined in the letter.

		resilience", we had some concern that the detail of what will be done was lacking and that the objectives themselves are not smart objectives; • We understand however from our representatives, that the stage we are now entering is to work up this detail. We also understand that the leads on the priorities are not going to be the statutory partner in that sector. This is an exciting approach, which provides the opportunity to ensure integrated delivery actions and is to be welcomed. It may generate some interesting learning that we look forward to hearing about in due course; • Whilst the plan does set out the current situation and the overall presentation was good, there was a lack of clarity of how the priorities contribute to the well-being goals. • Recommendation: We think that it would benefit from a page against each objective setting out what is hoped to be achieved, aligned to the well-being goals. Please see attached letter.	
ပြ လ (O (O North Wales (Service) Service	Fire Authority Meeting – 19.03.2018	 Members congratulated all PSBs on producing the plans and look forward to seeing them come into fruition in the future, with collaborative working highlighted as an essential part of the plans. The Clerk commented that due to the nature of the plans they will change and be updated over time. Please see attached letter. 	RESOLVED to approve the four PSB plans as presented, however, should any of the plans be amended after approval by the Authority but before being published by the PSB, members authorise the Chief Fire Officer to decide on behalf of the Authority whether the amendments are of sufficient significance as to require re-presentation to the Authority for further consideration.
Betsi Cadwaladr University Health Board	Health Board - 05.04.2018	 Comments received included - Ensuring that, in the section on supporting good mental well-being, the "next steps" set out maintain specific and sufficient focus on actions that contribute to mental well-being Ensuring that the community resilience actions address social inclusion for all age groups. 	RESOLVED to approve the Conwy and Denbighshire Well-being Plan



Ein cyf/Our ref: ConwyDenbighshirefinalPSB Eich cyf/Your ref:

Howard C Davies (NRW Non-Executive Director)

<u>Howard.C.Davies@cyfoethnaturiolcymru.gov.uk</u> **And**

nrwboardsecretariat@cyfoethnaturiolcymru.gov.uk

To: Mrs Bethan Jones
Area Director Betsi Cadwaladr University Health Board
PA to Bethan Jones Sharron.Loftus@wales.nhs.uk

26th March 2018

Dear Conwy and Denbighshire Public Services Board

Natural Resources Wales (NRW) response to the approval stage of final local well-being plans as required by s43(6) of Well-being of Future Generations (Wales) Act 2015

To carry out this requirement of the Act in respect of the 19 PSB's that we are members of, NRW's Board established a fully delegated sub group to consider the final Well-being plans at the approval stage. The Board sub group looked in detail at the draft plans and has now considered the final versions.

The final version of the Well-being Plan for Conwy and Denbighshire was considered on the 16th March 2018, and I am pleased to confirm that:

We approve the plan subject to the following comments and recommendation:

- Whilst we recognise the significant work that has gone into the plan and welcome
 the inclusion as one of the key priorities, "Place supporting environmental
 resilience", we had some concern that the detail of what will be done was lacking
 and that the objectives themselves are not smart objectives;
- We understand however from our representatives, that the stage we are now
 entering is to work up this detail. We also understand that the leads on the priorities
 are not going to be the statutory partner in that sector. This is an exciting approach,
 which provides the opportunity to ensure integrated delivery actions and is to be
 welcomed. It may generate some interesting learning that we look forward to
 hearing about in due course;

 Whilst the plan does set out the current situation and the overall presentation was good, there was a lack of clarity of how the priorities contribute to the well-being goals.

Recommendation: We think that it would benefit from a page against each objective setting out what is hoped to be achieved, aligned to the well-being goals.

We recognise the significant work that has already been undertaken in getting to this position, but also acknowledge that this is just the first step in making the cultural shift that's required in the public services in Wales to meet the ambition set by the Well-being of Future Generations Act. We look forward to continuing to work together and with wider communities and sectors to ensure we maximise our contributions to the Well-being goals for Wales.

Yours sincerely,

Howard C Davies (Chair of NRW Board Sub-Group)

CC:

Fran Lewis fran.lewis@conwy.gov.uk
Nicola Kneale nicola.kneale@denbighshire.gov.uk
Hannah Edwards hannah.edwards@conwy.gov.uk
Sian Williams Sian.Williams@cyfoethnaturiolcymru.gov.uk
Euro Jones Suan.Williams@cyfoethnaturiolcymru.gov.uk
Gethin Davies Gethin.gov.uk

Awdurdod Tân ac Achub Gogledd Cymru

North Wales Fire and Rescue Authority

Cadeirydd yr Awdurdod Tân ac Achub **Pencadlys y Gwasanaeth Tân ac Achub** Ffordd Salesbury, Parc Busnes Llanelwy Llanelwy, Sir Ddinbych LL17 0JJ Ffôn: 01745 535250 www.gwas-tan@gogcymru.org.uk



Chair of the Fire and Rescue Authority
Fire and Rescue Service Headquarters
Ffordd Salesbury, St Asaph Business Park
St Asaph, Denbighshire LL17 0JJ
Telephone: 01745 535250
www.nwales-fireservice.org.uk

3 Ebrill 2018

Bethan Jones Cadeirydd Bwrdd Gwasanaethau Lleol Conwy a Sir Ddinbych

Annwyl Bethan

Diolch i chi am drefnu i'r Cynghorydd Gareth Jones fynychu cyfarfod o Awdurdod Tân ac Achub Gogledd Cymru ar 19 Mawrth 2018 er mwyn cyflwyno cynllun BGLl Conwy a Sir Ddinbych.

Mae'n bleser gennyf gadarnhau fod aelodau'r ATA wedi cymeradwyo eich cynllun ac edrychwn ymlaen at gyd-weithio â chi er mwyn cyflawni'r amcanion a amlinellir yn eich cynllun.

Dymuniadau gorau.

Yn gywir

Meirick Lloyd Davies

Cadeirydd - Awdurdod Tân ac Achub Gogledd Cymru

Awdurdod Tân ac Achub Gogledd Cymru

North Wales Fire and Rescue Authority

Cadeirydd yr Awdurdod Tân ac Achub **Pencadlys y Gwasanaeth Tân ac Achub** Ffordd Salesbury, Parc Busnes Llanelwy Llanelwy, Sir Ddinbych LL17 0JJ Ffôn: 01745 535250 www.gwas-tan@gogcymru.org.uk



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St Asaph, Denbighshire LL17 0JJ
Telephone: 01745 535250
www.nwales-fireservice.org.uk

3 April 2018

Bethan Jones Chair Conwy and Denbighshire Public Services Board

Dear Bethan

Thank you for arranging for Cllr Gareth Jones to attend the meeting of the North Wales Fire and Rescue Authority on 19 March 2018 to present the Conwy and Denbighshire PSB plan.

I am pleased to confirm that the FRA members approved your PSB plan and we look forward to working collaboratively to help achieve the priorities set out in your plan.

Best wishes.

Yours sincerely

Meirick Lloyd Davies

Chair - North Wales Fire and Rescue Authority

Agenda Item 6

Item 6c

Conwy and Denbighshire PSB sub group Place – Supporting Environmental Resilience

Next Steps Brief

- To develop strategic environmental principles which each organisation will sign up to ie an organisational charter.
- 2 To use the combined weight of the PSB to be influencers and supporters of environmental resilience
- To invite communities to become environmental pilots to develop innovative projects such as plastic reduction, renewable energy, carbon schemes, environmental planning, bio diversity, green spaces etc. To consider how existing services could work together to provide *enablement* support to the communities. Eg aberporth and surfers against sewerage –this has to be community driven.

Stakeholder event

To invite professionals and interested community leaders to a stakeholder workshop to develop the above brief. The Future Generations Framework for Service Design is a useful framework of questions to prompt discussion.

Notes

The only environmental partnership which is in place is the LRF Local Resilience Forum. This forum focuses on planning for adverse weather. Therefore there is a 'gap' in terms of a collaborative environmental forum.

It was noted that this priority has the potential to support the other two priorities – ie through an environmental community approach, we will support community empowerment and good mental wellbeing.

The group discussed the next steps. It was agreed that the exploration needed to be prioritised on the basis of where the PSB can have the most collaborative impact. It was felt that there are a number of initiatives in place in relation to flood risk. Each bullet point related to 2 areas — communication to the public on key issues and Infrastructure planning. We need to consider where the PSB can add value. All the next steps related to suggestions made at the summer stakeholder workshops. However the suggestions were a mix of strategic and operational ideas and the PSB needs to be clear about its role — as a strategic influencer or to set up specific operational projects. Given the capacity of all organisations, this is about strategic steer to influence existing service provision to be shaped to new innovative ideas. The emphasis is on supporting communities not doing things for them.

1) Strategic Environmental Principles

(Links to well-being plan - be leaders in sustainability & supporting communities, community place plans, improving the energy efficiency of our buildings, buying in resources that are sustainable)

There could be a shared commitment to develop a joint environmental policy statement and relevant supporting detail (eg a joint carbon management plan, a joint approach to supporting the the Courtauld commitment, a joint agreement to reduce plastic etc). All public sector organisations have to be zero carbon by 2030. All organisations could commit to an environmental standard eg green dragon. Climate change is a significant long term issue – water supply requires infrastructure

to pump flow to some areas in the summer. There's a long term risk that we won't have enough water in the future – especially in the summer when the population increases in the area. Future planning needs to take account of this. We need to learn about good practice - what do we do well already which could be rolled out? We need a learning approach – researching good practice and innovation from both each other and elsewhere. We also need to be prepared to challenge each other to improve.

Risks / Opportunities:

All public organisations will have to do this anyway, and there would be real benefits to be gained from doing this in a collaborative way.

2) Using the combined weight of the PSB to be influencers.

(Links to wellbeing plan - produce less waste)

The PSB can influence Government strategic approaches to responsible production and responsible procurement of 'green products'.

Risks / Opportunities:

This is a significant issue but also a much bigger remit that the PSB and even Welsh Government. However the public organisations could influence through agreeing green procurement criteria.

3) Communities as environmental pilots

(Links to wellbeing plan - help communities understand the value of the natural environment, be leaders is sustainability, explain the importance of addressing environmental issues, and a natural environment where wildlife flourishes)

The public sector has a role to be an influencer – such developing guides for businesses and guides for communities. There could be a series of community awareness events – eg a number are taking place on Anglesey in relation to 'plastic free Anglesey'. Consideration should be given to what would incentivise a community eg income generation, reduced bills. Consideration could be given to a green village status scheme. It may not be appropriate to pick 2 locations – rather rotate them for set periods. The communities must be invited – the desire has to come from them. Money is a factor – we need to be mindful of funding opportunities and linking in with existing opportunities eg LEADER, Place Plans, Hireathog. The communities should also represent all backgrounds and this may be an opportunity to work with RSLs. Research needs to be undertaken on how green initiatives got off the ground elsewhere and what funding streams are available for communities to access.

Risks / Opportunities:

This could be resource intensive, and it is questionable whether we have the funds and staff capacity to implement this. However there could be the opportunity to trial innovative ideas and to enable communities to lead change themselves.



OUR VISION

is a world in which food and drink are produced and consumed sustainably.

Courtauld 2025 gives us a framework for collaboration towards this goal. Population growth, climate change, water stress and the waste of food and resources require us to take action today to safeguard tomorrow.

Courtauld Commitment of Courting the Costs of Future Food & Original Courting the Costs of Future Food & Origin

OUR COLLECTIVE AMBITION

is to cut the amount of resource needed to provide our food & drink by one-fifth in ten years, increasing value for everyone. The targeted overall outcomes from 2015 to 2025 are:

20% reduction per capita in food & drink waste arising in the UK1

20% reduction per capita in the greenhouse gas emissions of food & drink consumed in the UK²

A reduction in impact associated with water use in the supply chain³

To achieve these outcomes we will work together across the entire food chain, from producer to consumer, to deliver changes which we cannot realise individually.

OUR COLLECTIVE **IMPACT**

This will make food supply more efficient and resilient to future changes, reduce environmental impact, and help people get the best value from their food and drink.

MY ORGANISATION

This is a collaborative programme looking to stimulate substantial change for the longer-term. Our role is to help communicate the actions which can make the biggest difference, and equip and encourage people to make changes. By participating in Courtauld 2025, we will:

- **Help our communities** by providing valued information on food choices and skills, so that people can enjoy eating more sustainably
- **Support our businesses** by promoting the opportunities to improve businesses' own operations and ways of working with suppliers and customers.



- Including UK production, manufacture, distribution, retail, hospitality & food service and households. Initially measured post-farm-gate. Pre-farm gate measurement approaches to establish a baseline are under development and will be considered for inclusion at a first review point in 2018. In the meantime, collaborative project activities to reduce food waste will include a focus on pre-farm gate waste.
- Including production in the LIK & overseas manufacture, distribution, retail, hospitality & food service and households $\begin{array}{c} \text{Page } 65 \end{array}$
- Specific metric and target to be developed and agree in partnership with signatories.

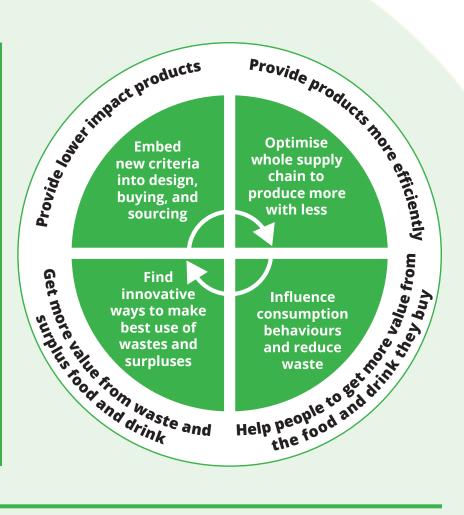


MY **COMMITMENT**

We will work with our members and stakeholders to share best practice and support the implementation of changes across the four areas opposite - where relevant to our audience.

We will support collaborative projects in these areas, where we are able.

We will report annually to WRAP on the actions we have taken to promote changes which deliver the collective Courtauld 2025 ambition, and our estimated impact where quantifiable (e.g. number of businesses reached, amount of food and drink supply influenced, collective impacts of actions taken).



WRAP's **ROLE**

- Bring stakeholders together across the food chain to generate evidence and new insight on best practice for businesses and households
- Share the latest evidence on the effective use of engagement methods to support take-up of best practice
- Coordinate outreach: working with signatories to share new insights more widely across the sector; and leading a programme of consumer engagement
- Provide insights, messaging and communications templates to help you engage your audiences
- Provide an efficient reporting framework - drawing from your existing reporting where needed
- Compile national-level data on progress against overall targets in milestone years: 2018, 2021 and 2025
- Develop a way of monitoring water impacts – agreeing this with signatories before developing a target



Name:

Welsh Government Waste Policy Update

- Welsh Government looking at carbon targets based on what is recycled
- Cabinet Secretary keen to consult on food waste reduction targets
- Cabinet Secretary aiming to undertake public consultation on a revised Towards Zero
 Waste strategy in July 2018
- Welsh Government looking at *Target 12.3* of the UN's Sustainable Development Goals (SDGs), which calls on all nations to halve food waste and reduce food loss by 2030
- Welsh Government to announce future Welsh taxes, a disposable plastics tax amongst the options
- Environment (Wales) Act 2016 Part 4: Consultants are currently looking at options. Regulations by 2019, enforced in 2020 (AW comment this is the requirement for businesses/organisations to separate waste for collection).
- Environment (Wales) Act 2016 Natural Resources Policy published
- Carbon Budgets New Bioenergy Review to be published in Autumn 2018, call for evidence being conducted
- Deposit Return Scheme (DRS) Pilot Welsh Government announcement on this due in February 2018*
- Extended producer responsibility, moving responsibility to the producer and retailer to meet the whole cost of dealing with packaging when it's brought onto the market e.g. coffee cups, crisp packets, sauce sachets
- Welsh Government's revised strategy and route map would focus on food, plastics, textiles, paper and critical raw materials
- Well-being of Future Generations (Wales) Act Welsh Government looking to make a demonstrable contribution on waste



Agenda Item 7



Date: 28th February 2018

FAO: Chairs of Public Services Board

<u>Ffion.Johnstone@wales.nhs.uk</u> <u>Bethan.E.Jones@wales.nhs.uk</u>

Colin Everett: <u>Chief.executive@flintshire.gov.uk</u> Lyndsey.Rawlinson@cyfoethnaturiolcymru.gov.uk

Dear Chairs,

Relationship between the Regional Partnership Board and the Public Services Board

I write to you as Chair of the North Wales Regional Partnership Board (NWRPB) in North Wales as I am keen to develop a strong working relationships between the NWRPB and the Public Services Boards in North Wales. I also note that the Parliamentary Review also recommends that clarity is sought on how the Boards work together.

I presented a paper at the NWRPB last week which I attach. It is self explanatory and builds on agreements made by the NWRPB when it was established. The NWRPB is very keen to work with the PSB's so that both Boards complement each other and do not duplicate effort. We have invited yourselves to attend the NWRPB meetings to share your PSB plans and the NWRPB has very recently endorsed its Population Needs Assessment Area Plan as required by WG. I am sure that you will have seen a copy of this and will have had opportunity to comment on it during the consultation period.

I would welcome an opportunity to meet with you as Chairs to discuss the paper that I presented at the NWRPB and to agree between us how we will work together in the North. As Chairs, you are scheduled to attend the NWRPB in the forthcoming weeks, I wanted to share these initial thoughts as, I'm sure, the question of how we are working together as Boards will arise particularly as I presented the attached paper at the last NWRPB meeting. You may well have your own thoughts about how best the Boards can work together and I would be pleased to hear and discuss these. I did not want you to attend the NWRPB not having had sight of my thoughts

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on this. I am happy to come and meet with you over the next few weeks to discuss this matter further outside of the NWRPB meeting.

If you are happy to meet, please forward some suggested dates via Bethan Jones Edwards (<u>bethan.m.jonesedwards@denbighshire.gov.uk</u>) and I will do my best to accommodate these.

Kind regards,

Cllr Gareth Roberts Lead Member, Gwynedd Council Chair of the North Wales Regional Partnership Board

Jareth Koli

Cynghorydd.GarethRoberts@gwynedd.llyw.cymru Bethan.m.jonesedwards@denbighhsire.gov.uk

A Report on the Relationship between

The Regional Partnership Board and the Public Services Boards

Context

- 1. For over two years now, the governance arrangements of health and care within the public sector in Wales have changed, and this is mainly due to the implementation of the Social Services and Well-being (Wales) Act 2014 and the Well-being of Future Generations Act.
- 2. One of the main requirements of the <u>Social Services and Well-being (Wales) Act 2014</u> was the need for local authorities to make arrangements to promote co-operation between the authority and the partners involved in the task of achieving obligations related to providing care and support to adults or adult carers. There are also similar provisions available for children. There is also a provision within the act for regulations to state the type of partnership arrangements that should be established.
- 3. Partnership Arrangements Regulations (Wales) 2015 later state that a Regional Board must be established in order to ensure that partners work together effectively to respond to the population assessments and to implement the plans for every local authority area; and also to promote the establishment of pooled budgets where appropriate.
 - Following this, we as a region established the Regional Partnership Board, which is currently chaired by Councillor Gareth Roberts (Gwynedd). A requirement of the act was to conduct a population assessment regarding the health and care requirements for the footprint of the Health Board.
- 4. One of the main requirements of the <u>Well-being of Future Generations Act</u> was to ensure that every county had a Well-being Plan that would be published on a footprint of a local nature, following the completion of a well-being assessment of the local population. In addition, there was a duty on specific public bodies (including local authorities and health boards) to act in partnership **through public services boards** to improve economic, social, environmental and cultural well-being.
- 5. It is evident from the requirements in points 2 and 3 above that there are similarities between the requirements of the acts, but also that one is required to work on a regional basis and the other on a local basis. Both acts relate to issues of well-being, however one is more inclined towards the whole population while the other is focussed on a part of the population that requires care and support. However, one could argue that it is impossible to separate the two.
- 6. Were it not for the fact that the regulations (2015) stated that a Regional Board must be established we could have met the requirements of the act, stated in clause 2 above, through the public services boards as the requirement of the act was "to make arrangements to promote collaboration".

- 7. As both acts are separate in regard to governance requirements, there is a risk that the work and effort will double within these arrangements, or will be lost completely, if one system assumes that the other is dealing with the matter.
- 8. A sufficient amount of time has now passed since the local and regional arrangements were implemented, so here is an opportunity to reflect and revisit a few of the arrangements to assess if we need to better explain the relationship between both systems.

The Current Situation

- 9. For your convenience, I have attached the terms of reference as currently agreed by the Regional Partnership Board (these are being updated but yet to be agreed by the RPB) as well as a chart of how we expected the Board to work. (Appendix 1)
 - I draw your attention also to a paper that was discussed a year ago during a Board meeting, which identified a way of working with other boards and committees including the Public Services Boards. (Appendix 2)
- 10. It was passed by the Regional Partnership Board, that operations and decisions that could be made at local level were done so. The Regional Partnership Board would only intervene with local operations when necessary or there was an agreement that the solution for a particular problem was of a regional nature.
- 11. During the past year, the Regional Partnership Board has been discussing and coming to an agreement on the priority areas following the population assessment. The fundamental question that must be asked is, what is the role of the Regional Partnership Board in regard to driving the changes that have been identified?
 - If we adhere to the principle that has been agreed if changes can happen locally, this should be done, rather than try to control everything through regional arrangements.
- 12. Currently, the Public Services Boards are in the process of publishing their Well-being Plans. It is fair to state that there is a difference between these plans in regard to content and the level of attention given to the field of health and care. Some have chosen to omit this field of work completely, assuming that the Regional Partnership Board is wholly responsible for local and regional operations.
- 13. There is therefore a danger that this could create a situation whereby the Public Services Boards do not address health and care matters and the Regional Partnership Board does not commission operations and interventions at a local level. This is obviously of great concern and it is important to respond to this risk promptly.
- 14. There is a real danger here that two legislations will create confusion and obscurity rather than work to facilitate services' ability to focus on what is important and what must be achieved.

- 15. It is also interesting to note that in the recent parliamentary report published by Dr Ruth Hussey, one of the objectives is "Enterprising models of seamless care national principals, local origins".
- 16. The report also states that the Welsh Government should reflect on the arrangements of the Regional Partnership Board and the Public Services Boards and identify and realize managerial changes in order to enable health and care sectors to operate smoothly and provide seamless care locally.
- 17. The question is, can we wait for this to happen or must we take action now locally?

The Proposal

- 18. Agree with the basic principles that:
 - a. Public Services Boards take responsibility for actions and the execution of health and care developments locally, the North Wales Regional Partnership Board takes responsibility for setting strategic principles at a regional level.
 - b. The North Wales Regional Partnership Board takes responsibility for responding to matters where the only possible solution is on a regional level,
 - c. The North Wales Regional Partnership Board takes on the role of ensuring that the plans established in response to the population assessment are realized, comparing performance across the region and identifying best practice and where performance needs to be improved.

North Wales Regional Partnership Board

Terms of Reference

Background and Context

The Social Service and Well-Being (Wales) Act 2014 came into effect on 6th April 2016. Part 9 of the Act sets out specific responsibilities for partners in terms of partnership working and the forming of new governance arrangements.

The Act requires that Local Authorities and their Local Health Board establish a Regional Partnership Board to manage and develop service to secure strategic planning and partnership working between local authorities and Local Health Boards and to ensure effective services, care and support are in place to best meet the needs of the population. The objectives of the Regional Partnership Boards are to ensure the partnership bodies work effectively together.

Key Requirements for the Regional Partnership Board

- To respond to the population needs assessment carried out in accordance with section 14 of the Act
- To ensure that the partnership bodies provide sufficient resources for the partnership arrangements
- To promote the establishment of pooled budgets where appropriate
- To ensure that services and resources are used in the most effective and efficient way to improve outcomes for people in their region
- To ensure that information is shared and used effectively to improve the delivery of services, care and support, using technology and common systems to underpin this
- To ensure progress on integration of services for the following:
 - Older people with complex needs and long terms conditions, including dementia
 - People with learning disabilities
 - Carers, including young carers
 - Integrated Family Support Service and pooled budgets and resources
 - Children with complex needs due to disability or illness
- To ensure that pooled funds are established and managed in relation to care home accommodation to take effect from 6th April 2018
- To ensure that the Regional Implementation plan is being delivered

- To report annual on the work and progress of the Board to Welsh Government on an annual basis
- To have oversight of regional grant funding and reports on their usage for example –
 Delivering Transformation Grant; Intermediate Care Fund; Primary and Community Grant;
 Carer's grant.

Role of the Regional Partnership Board

The crucial roles for the Regional Partnership Board will be to:

- Ensure that there is an agreed shared vision and a clear direction of travel for service development and integration of health, care and wellbeing
- Ensure that there are shared plans and strategies in place (supported by appropriate business cases) for delivering on the vision
- Ensure that the strategic plans are evaluated and reviewed against agreed and understood outcomes and performance indicators
- Lead a strategic approach to communicating and publicising the direction of travel and the progress made
- Ensure that the principles of the board are upheld
- Maintain an effective overview of the resources allocated by the CTSSWPB
- Report to the Regional Leadership Board on progress, key issues and exceptions. Escalating any barriers to progress within the Regional Partnership Board for resolution
- Ensure that an annual report on progress is prepared and delivered as required to the Welsh Government.

Membership

Membership of the Regional Partnership Board must include the following:

- At least one elected member of a local authority which established the regional partnership board
- o At least one member of a Local Health Board which established the regional partnership board
- The person appointed as director of social services under section 144 of the Act in respect of each local authority which established the regional partnership board, or his or her nominated representative
- o A representative of the Local Health Board which established the regional partnership board
- Two persons who represent the interests of third sector organisations in the area covered by the regional partnership board
- o At least one person who represents the interests of care providers in the area covered by the regional partnership board
- o One person to represent people with needs for care and support in the area covered by the regional partnership board
- o One person to represent carers in the area covered by the regional partnership board

The Regional Partnership Board may co-opt other persons to be members of the board as appropriate. The regulations refer to the minimum membership of the boards but the number of representatives and range of people involved is a matter for local determination.

Chairing Arrangements

Members of the Regional Partnership Board will elect a Chair from within its membership whether this member is required or co-opted.

Members of the Regional Partnership Board will elect a Vice Chair from within its membership whether this member is required or co-opted.

The Chair and Vice Chair cannot represent the same organisation. The Chair and Vice Chair will rotate across the sectors.

The Chair's term will be 1 year and the Vice Chair will then become the Chair; the members will then elect a new Vice Chair.

Business Support for the Board

The Business support and secretariat for the Regional Partnership Board will be provided by the Regional Collaboration Team. The Head of Regional Collaboration will have a seat on the Regional Partnership Board.

Frequency of Meeting

Meetings will be held at least quarterly and dates will be agreed at the beginning of each year.

Quorum

The meeting will be quorate when half the core members are present i.e.

- 3 Directors of Social Services or his or her nominated representative
- 1 Health Board representative
- 3 Elected members
- 1 person who represents the interests of third sector organisations

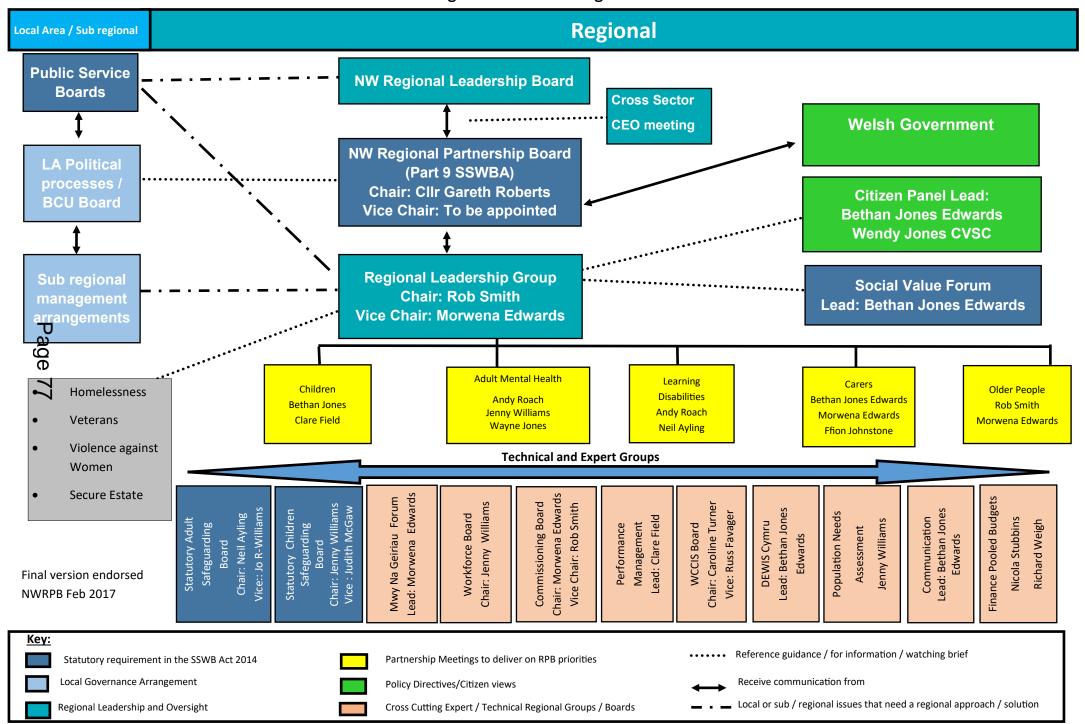
(this does not include co-opted members).

Communication

Agenda and papers for the Regional Partnership Board will be available in Welsh and English. Meetings will be conducted in Welsh and English through the use of a Welsh Language translator. Members of the Board will participate in their own language choice. Other forms of communication will be available as required for members.

Board papers

Papers will be circulated a week before the meetings are scheduled. Papers are public documents and can be shared wider.



Highlight report

Report to: North Wales Regional Partnership Board

Leads: Morwena Edwards, Director, Chair of NW Leadership Group

Bethan Jones Edwards, Head of Regional Collaboration

Contact name: Bethan.m.jonesedwards@denbighshire.gov.uk

Subject: Regional Delivering Transformation Structure and Regional Partnership

Board Work Programme

Date: 14th February 2017

1. Purpose of report

- To describe and clarify to members of the North Wales Regional Partnership Board (NWRPB) the regional delivering transformation governance structure.
- ii) To confirm the work stream leads that will ensure the delivery of the agreed work programme of the NWRPB, which was agreed in December 2016.
- iii) To seek endorsement by NWRPB members to the recommendations made in section 3 of this report.

2. Delivering Regional Transformation – the Governance Structure

The landscape in terms of regional governance and meeting arrangements in north Wales is complex. It has developed incrementally over the years in response to various legislative requirements, but can as a result be extremely difficult to understand.

In response to this, members of the North Wales Leadership Group (NWLG) have worked to develop an agreed understanding of how the regional governance should operate to achieve the most effective and efficient way of working.

A structural diagram has also been produced to help illustrate this governance landscape. (see appendix)

The development of this governance structure has been underpinned by the guiding principles; these were developed and agreed by the NWRPB members in November 2016.

2.1 Understanding the Priorities and Creating a Work Programme

- The NWRPB is in place as a requirement of Part 9 of the Social Services and Wellbeing Act (2014) Wales. Within this there is an expectation on the Board to deliver on certain issues within given time limits. As this is an expectation within the Act these must be the first priority for the Board.
- Over and above the requirements of the Act, the NWRPB must in the first instance satisfy themselves that they are responding to the needs of the people of North Wales. The population needs assessment will be one tool that will assist regional and local discussions. As important also will be the view gained from the Social Value Forum, Citizen Panels that are led regionally and also the local arrangements in place in terms of engagement work.
- Clearly it would not be effective or efficient for the NWRPB to attempt to drive and lead on <u>all</u> matters relating to health and social care. Its focus should be on the issues that require regional attention in some way, or that by giving a regional focus we can add value over and above local resolution.
- Determining what should be led regionally is not always easy, but Board members will need to be mindful of the danger of bringing too much into the realms of the Boards' work, as this will almost certainly overburden the work programme.
- The focus, therefore, must be on matters that if dealt with regionally would give better outcomes for the people of North Wales. Matters that can be resolved locally should be led by local leaders and the local governance structures.
- However, what is required is a mechanism that ensures that local leaders can
 escalate matters that require regional assistance or leadership easily. The
 proposal here outlines how leaders can bring matters to the attention of the
 NWRPB, the NWLG or indeed to the Regional Leadership Board if necessary.
- If matters are brought to the attention of the above regional groups from local governance arrangements, it would be the decision of the NWRPB to include in the regional work programme or not.

2.2 Delivering the Regional Work Programme

- Once we have as a board considered all the priorities, we agree the work programme.
- A key imperative of our work as a NWRPB is to ensure we can deliver on the work programme. There is clearly little merit in drawing up a robust work programme that is unlikely to be delivered.
- The proposal therefore is to ensure that all agreed priorities are commissioned formally by approving a "scope and outcomes proposal". This would give all

NWRPB members clarity about what was being proposed, what the measurable of the intervention were and how we would know that we had succeeded. This would include clear time indications and if the intervention is long term in nature; key measurable to show that we were making progress.

- To achieve this, a lead for each work stream is required. It is proposed that the NWLG agrees a lead for each work stream. The lead would be given the responsibility of producing the above "scope and outcomes proposal" and for ensuring the board understood any capacity or resource implications of the work stream.
- The NWLG would be tasked with monitoring the progress of the work streams through peer challenge, and also of ensuring that progress updates were ready for presenting at the NWRPB.
- To assist the leads to deliver the above, the region has already in place a series of "expert or technical groups". It is proposed that these groups are utilised by the leads of the work streams on an as and when required basis, to assist with parts of the work. For example, the mental health work stream may want to address a particular issue on the workforce. They would be able to go to the NW Workforce Board and request their assistance on the matter. This would avoid the said work stream setting up a workforce sub group to look at their particular issue, thus also avoiding duplication of effort.
- Other regional statutory arrangements are in place e.g. Safeguarding Boards and may be of assistance to some work streams.
- The focus of the work streams will be task and finish in nature, albeit that some
 work streams will be long term in nature. However, the NWRPB will need to
 ensure that they are clear on the progress being made and that there are clear
 improvements for the people of North Wales being demonstrated.
- It will be the responsibility of the Chair of the NWLG to report to the NWRPB on matters generally. However, it is proposed that individual work stream progress reports and any presentations are led by the work stream lead, and if they are not members of the NWRPB, that they are invited to present for that individual item.
- Currently, the Chair of the NWLG, Morwena Edwards, is also a full member of the NWRPB. However, as the Chair of this group will change annually, and may not always be the member of the NWRPB, it is recommended that the board co-opts the Chair of the NWLG to be a member of the Board for the duration of their tenure.
- In line with the Terms of Reference of the NWLG, the Chair is due to rotate in April 2017 to one of the BCUHB members of the NWLG. A decision on which

BCUHB member will be taking the Chair is still awaited. It will be important to receive confirmation of this decision before the end of February, to ensure a smooth transition.

- 2.3 Whilst it is acknowledged that there may be other ways to structure the governance arrangements; given the legacy of regional arrangements that we are working within, and the need to deliver on the work programme of the NWRPB, it is recommended that the governance structure as presented is endorsed by members of the board at the present time. We will need to review how effective it is on a regular basis.
- 2.4 Another important issue is how we ensure that the capacity of our leaders is protected to concentrate on key priority areas. Work streams noted within the structure have been agreed as the priority work areas. It is important to note therefore that any additional regional piece of work that emerges, that is not part of the above work stream, should not be given the priority in terms of capacity of leaders. Requests therefore to become members of other groups on a regional basis may therefore be declined to ensure we protect leaders time as much as possible to deliver on the NWRPB work programme.

3. Recommendations

- 3.1 Members of the NWRPB are asked to endorse the governance structure outlined.
- 3.2 Members of the NWRPB are asked to confirm the leads for each of the work streams as noted in the structure.
- 3.3 Members of the NWRPB are asked to endorse the co-opting of the Chair of the NWLG to be a member of the NWRPB, if they are not already a member of the board.



Agenda Item 8

REPORT TO: Conwy and Denbighshire Public Services Board

DATE: 16 April, 2018

LEAD OFFICER & ORGANISATION: Cllr Hugh H Evans, Leader: Denbighshire County

Council

CONTACT OFFICER & ORGANISATION: Iolo McGregor, Strategic Planning & Performance

Officer, Denbighshire County Council

North Wales Public Service Board Support Funding

2018-19

1. PURPOSE OF THE REPORT

SUBJECT:

1.1 This report is to inform the Board about the grant that has been made available from Welsh Government (WG) to the North Wales region in 2018-19, and how the funds have been allocated across the four criteria set out by the WG. (Appendix I).

2. EXECUTIVE SUMMARY

- 2.1 The Funding is intended to assist Public Services Boards as they move into the delivery of their local Well-being Plans, and to continue to assist in the consolidation of work on the assessments of local well-being and well-being plans.
- 2.2 North Wales Public Services Boards (supported by officers) have considered how this funding can be used to build strategic capacity and capability to support Well-being Plans and Assessments of Local Well-being. Funding has been allocated as follows:

Summary of Proposal	Expected Timescale	Amount
Coordinated and ongoing community engagement	01/04/18 - 31/03/19	£20,000
Addressing gaps in evidence base	01/04/18 - 31/12/18	£30,000
Real-time data availability	01/04/18 - 31/03/19	£13,117
Monitoring and evaluation of progress	01/04/18 - 31/03/19	£20,000
Total grant awarded		£83,117

3. RECOMMENDATION(S)/OPTIONS

- 3.1 That Public Services Board members read and understand the report, and in particular take note of the amounts available and the criteria (Appendix II) that applies.
- 3.2 That Public Services Board members have opportunity to suggest areas of work that may be progressed with the available support funding. Spend against the grant can be a standing agenda item at PSB so that updates can be provided, and consideration given to areas that would benefit from investment.

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4. BACKGROUND INFORMATION

- 4.1 As in previous years, funding is offered on a health board footprint, with £83,117 being made available for the North Wales Region in 2018-19 financial year. Denbighshire County Council, as lead authority, has worked with North Wales Public Service Board Officers to submit the attached proposal for 2018-19.
- 4.2 Funding must not be used for:
 - the development of or maintaining of specific projects chosen by Public Services Boards, other than as part of the delivery of the well-being plan or consolidating the assessment or plan;
 - general partnership support.
- 4.3 Denbighshire County Council will monitor the progress of work funded, ensuring adequate financial controls. Under-spend or over-spend will be particularly monitored by the lead authority, with regular updates provided through the North Wales Public Services Board Network.
- 4.4 Quarterly progress reports will be provided to WG demonstrating how objectives are being met, and how the work being funding relates to Public Service Boards more generally.
- 4.5 The funding period will be from 1 April 2018 31 March 2019, with the funding being paid in one instalment by Welsh Government at the end of the funding period, on completion of a satisfactory claim form. With agreement from the lead authority, partners will initially accept billing for any work that is progressed, then invoicing Denbighshire County Council for the total amount owed at the end of the financial year. Any queries should be directed to iolo.mcgregor@denbighshire.gov.uk.

5. CONSULTATION

5.1 The proposal was first discussed at the North Wales Public Services Board Network meeting held on January 15, and subsequently discussed at the Conwy & Denbighshire Public Services Board on January 29. A draft proposal was shared for feedback with each of the Public Service Board support officers and discussed at the North Wales Public Services Board Network meeting on March 7. The proposal was then shared with all of the Public Services Board chairs for comment before submission to Welsh Government on March 16. Approval from Welsh Government is expected imminently.

6. RESOURCE IMPLICATIONS

- 6.1 The management of the support fund is being absorbed by existing capacity within Denbighshire County Council, following Conwy County Borough Council's stewardship of the grant over the past two years.
- 6.2 Individual projects that are progressed as part of the funding proposal may have additional resource implications that would need to be impact assessed as they are taken forward.

7. RISK

7.1 There is a risk of over-spend of this grant, which would be likely to result in financial liability for partners.

There is a risk of underspend of this grant, which could be indicative of missed opportunities for the region.

8. DRIVERS AND IMPLICATIONS

- This support funding has been made available to support Public Services Boards to meet their commitments in relation to the Well-being Of Future Generations (Wales) Act) 2015. Specifically it is to assist with the development of well-being plans, and the ongoing development and maintenance of assessments of local well-being.
- 8.2 If we are successful, we expect that:
 - Our assessments of local well-being are up-to-date, relevant and easy to use, at least in relation to the priority areas that PSBs have set.
 - Active and meaningful involvement of stakeholders, including hard-to-reach groups.
 - Clear understanding of processes for monitoring and evaluating progress.
 - Well-being plans and the steps within them are clearly communicated and understood by stakeholders, avoiding duplication.
 - Steps taken or planned in support of well-being objectives have been informed by evidence and best practice.

9. REASON(S) FOR RECOMMENDATION(S)

9.1 The proposal that has been developed is deliberately high-level and broad to accommodate all the Public Services Boards in the North Wales Region. Further work is now needed by each Public Service Board to develop specific proposals for the expenditure of the support fund.

BACKGROUND PAPERS	LOCATION
North Wales PSBs Funding Proposal 2018-19	Appendix I
Criteria: Support for Public Services Boards 2018-19	Appendix II



Proposal Form

PSB Region	North Wales (Anglesey & Gwynedd PSB, Conwy & Denbighshire PSB, Wrexham PSB, and Flintshire PSB)
Lead	Iolo McGregor, Strategic Planning & Performance Officer, Denbighshire County Council, PO Box 62, Ruthin, LL15 9AZ Tel: 01824 70 8078
	Email: iolo.mcgregor@denbighshire.gov.uk
Period of Claim	1 April, 2018 - 31 March, 2019

Summary of Proposal	Expected Timescale	Amount bid for (up to a maximum of £83,117)
Coordinated and ongoing community engagement	01/04/18 - 31/03/19	£20,000
Addressing gaps in evidence base	01/04/18 - 31/12/18	£30,000
Real-time data availability	01/04/18 - 31/03/19	£13,117
Monitoring and evaluation of progress	01/04/18 - 31/03/19	£20,000
Total grant application		£83,117

Aim (50 words)

In 2018-19, North Wales Public Service Boards will seek to:

- Ensure analytical capacity and arrangements to support the maintenance of our assessments of local well-being.
- Commission research around any identified gaps in our intelligence and analysis, including those outlined in feedback from the Future Generations Commissioner and Welsh Government.
- Commission research into best practice interventions, helping identify potential steps in support of local wellbeing objectives.
- Work collaboratively across North Wales on common themes.
- Ensure that the good regional engagement and involvement work that has informed our assessments and plans can continue.

Objectives (max 250 words)

If we are successful, we expect that:

- 1. Our assessments of local well-being are up-to-date, relevant and easy to use, at least in relation to the priority areas that PSBs have set.
- 2. Active and meaningful involvement of stakeholders, including hard-to-reach groups.
- 3. Clear understanding of processes for monitoring and evaluating progress.
- Well-being plans and the steps within them are clearly communicated and understood by stakeholders, avoiding duplication.
- 5. Steps taken or planned in support of well-being objectives have been informed by evidence and best practice.

Planned Costs

£20,000 will pay for ongoing community engagement within the region. Public Services Boards have discussed the need to better coordinate the array of engagement and consultation work that is delivered by individual partners on a local, sub-regional and regional footprint. Further work is needed to understand this picture and explore any opportunities for more joined up working. In addition, Public Services Boards are keen to continue conversations with stakeholders around the development of our Well-being Objectives, in particular around the delivery of next steps.

£30,000 will purchase the commissioning of research around any gaps within our assessment of local well-being, including future trends. These are gaps that have been identified by Public Service Boards, but also by the Future Generations Commissioner and Welsh Government. We will also seek to commission research around best practice interventions, which will facilitate better decision making in terms of the next steps that we take in support of our well-being objectives. Public Services Boards also need to maintain the existing evidence base housed within our assessments to ensure that the information contained within them remains relevant, up-to-date, and easy to access. Further work could be undertaken to examine how the well-being assessments are being used, and by who, which will help to inform their content and increase their usefulness as a tool.

£13,117 will help Public Services Boards to maximise accessibility across the region to data and information, considering what data is available and how best it can be presented and made useful to stakeholders. This includes not only information within the assessments of local well-being, but also performance and delivery information relating to well-being plans. Automation of data streams would be a sustainable model to consider here.

£20,000 will support governance arrangements for well-being plans in terms of their ongoing monitoring and reporting against progress. Across the region work will be needed to develop clear monitoring frameworks, which will also help with our stakeholder communication in terms of what it is Public Services Boards are doing in support of their well-being objectives. There may also be opportunities to better streamline processes and systems between partners to help improve monitoring information and reduce duplication.

Milestones and timescales

The timescales around our areas of focus are not well defined, particularly as each of our PSBs are in different places in terms of the developed content of the assessments of local well-being, and well-being plans. We must remember also that much of the activity in support of PSBs is being absorbed into the existing business of partner authorities and must be accommodated as capacity allows.

That said, we do feel that we will be able to progress the work around gaps in our evidence base in the earlier part of 2018-19.

Focus Area	Start Date	End Date
Coordinated and ongoing community engagement	01/04/18	31/03/19
Addressing gaps in evidence base	01/04/18	31/12/18
Real-time data availability	01/04/18	31/03/19
Monitoring and evaluation of progress	01/04/18	31/03/19

Deliverable and Measurable Benefits (max 250 words)

In support of this funding proposal, the following are key measures that may be reported. This is assuming data is readily available and no additional burden is placed on partners to gather the information. Some measures may require some development work in the initial stages:

Measure	Ambition
Engagement	
The number of people actively involved with the work of Public Services Boards	Against this measure we would expect to see an increase in the number of people actively engaged with the work of Public Services Boards. This may be captured through events, meetings, or other methods of engagement (e.g. online portals). Introducing this measure does put the onus on Public Services Boards to capture this information, but we recognise that it will never show the complete picture, and serves only as an indication of success.
The number of hits to Public Services Board websites.	It should be possible for us to present data on the number of hits to our websites. This again is only an indication of how engaged stakeholders are with the work of the boards, but also of how accessible, well-promoted and useful our websites are.
Evidence Gaps	
The number of gaps identified within assessments of local well-being.	We anticipate that the number of gaps identified within our assessments will reduce. Some work would be needed in the first quarter to understand how many gaps there are, also taking into account the expiration cycle of assessment information.

The number of commissioned research pieces responding to either gaps in our evidence, or identifying best practice interventions	We would expect to see a correlation between this measure and the reduction in gaps. As a simple count, the number reported will increase, but expect it would slow as we approach the latter part of the year.	
Real-Time Data		
The number of automated links within our assessments.	This measure seeks to capture the sustainability of our assessments in terms of keeping our data up-to-date. We would expect the number to increase.	
Feedback to our assessments tells us that they are relevant to stakeholders.	We want to capture user feedback on our assessments. Thought will need to be given as to how this information is gathered – e.g. Socitm survey.	
Monitoring		
The percentage of Well-being Plan performance reports produced within timescale	Understanding the frequency that each board has agreed to receive monitoring reports against their Well-being Plan, we can report the percentage of those that were produced within timescale. We might anticipate that this will perform at 100%, which will at least confirm that operational monitoring procedures are in place. It also tells us something about the analytical and reporting capacity of Public Services Boards.	
The percentage of framework updates received on time	This measure looks at the effectiveness and ease with which the above monitoring procedures receive data to support analysis and reporting.	

Engagement with PSBs in the area

The proposal was first discussed at the North Wales Public Services Board Network meeting held on January 15, and subsequently discussed at the Conwy & Denbigshire Public Services Board on January 29. A draft proposal was shared for feedback with each of the Public Service Board support officers and discussed at the North Wales Public Services Board Network meeting on March 7. Finally, it has been shared with all of the Public Services Board chairs for comment.

Key Risks / Issues:			
Risk/Issue Description	Impact		
The risk of duplication between the Population Assessment and the well-being assessments or that their work pulls in different directions.	Wasted effort and conflicting priorities between the Public Services Boards and the Part 9 Board.		
The risk that the well-being assessments become too heavily focussed on data and do not involve local citizens sufficiently.	That the well-being assessments do not sufficiently address the expectations of local communities and are overly restricted to the available data.		
The risk that the focus is too heavy on the social care and health agenda and does not take account of the economic, environmental and cultural risks and opportunities.	The effectiveness of the initiatives will be limited and some partners will become alienated from the process. Some key areas of concern will be missed and some important assets will not be developed.		
The risk that well-being assessments becomes out-of-date and misses important changes to trends or new research.	That the plans are based on out-of-date information and become ineffective.		
The risk that there is insufficient analytical capacity to properly develop knowledge gaps.	The well-being assessments will remain static and only focussed on what we know now. This in turn will impact on the effectiveness of the well-being plans		
The risk that stakeholders do not engage with the work of public service boards.	Lack of involvement or engagement by stakeholders could lessen the impact of delivery against well-being plans.		

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DECLARATION AND UNDERSTANDING

Please read this carefully before signing

☑YES

Please confirm that your organisation has the power to enter into and to perform	the
activities for which funding is being applied for.	

I am content for information supplied in this application, including the declaration and understanding to be shared in confidence with any individuals who may be involved in considering the case for application or who are involved in any part of the administration or evaluation of the scheme. This may include accountants, external evaluators and other organisations or groups involved in delivering the project.

I understand that if I give any information that is incorrect or incomplete, funding may be withheld or reclaimed and action taken against me. I declare that the information that I have given on this application form is correct and complete. I also declare that, except as otherwise stated on this form, I have not started the project which forms the basis of this application and no expenditure has been committed or defrayed on it.

I understand that any offer may be publicised by means of a press release giving brief details of the project and amount of funding award.

I understand the Department may use data collected to investigate cases of alleged fraudulent use.

I understand that applications must be signed by an authorised signatory. I confirm that I am authorised to sign this application.

Signed	
Date	
Name (block capitals)	Iolo McGregor
Position in organisation	Strategic Planning & Performance Officer
Telephone	01824 70 8078
Email	iolo.mcgregor@denbighshire.gov.uk

Please return your form to:

Hilary Maggs, Local Government Partnerships Policy Team

hilary.maggs@gov.wales by Friday 16th March 2018

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Criteria

The criteria relates to funding offered to Public Services Boards (PSBs) for the financial year 2018/19.

Proposals for funding must demonstrate how the group of PSBs would be enabled to build their strategic capacity and capability to support the delivery of well-being plans as well as consolidate work on the assessments and plans.

The funding will be available for the following purposes and can be used for one or more of the criteria set out below:

- Continuing to support community engagement. Effective engagement with communities continues to be an important aspect of the work of PSBs and this will aim to encourage the coordinated ongoing approach to community engagement.
- Consolidating gaps in the evidence base. The funding could be used to invest in consolidating gaps in data and enable PSBs to undertake additional evidence gathering.
- Supporting data to be made available in real time. The funding could be used to gather or present data around well-being in your region, or be used to adopt an online approach to data
- Supporting PSBs to take a more evaluative approach to the delivery of wellbeing plans by building in appropriate monitoring and evaluation activity to evidence outcomes and track progress over time.

Monitoring and payment arrangements

- The Funding Recipient must monitor the progress of the work funded to ensure that the money is being spent as required and that financial controls are adequate.
- The Funding Recipient must submit to the Welsh Government on a quarterly basis a Progress Report which must demonstrate the extent to which the agreed objectives in the Funding Proposal are being met and must describe how the work which the funding is being used for relates to PSBs more generally.

- The Funding Recipient must submit proposals by **Friday 16th March 2018** on the proposal form at Annex 2.
- The funding period will be from 1 April 2018 31 March 2019 with the funding being paid in one instalment at the end of the funding period on completion of a satisfactory claim form.

Ineligible Activities

Proposals which do not demonstrate how they will contribute to supporting the preparation of the well-being plans and/or ongoing work to consolidate the assessments of local well-being will not be funded. This means, for example we would not be able to fund the following activities:

- development of or maintaining specific projects chosen by the PSBs, other than as part of the delivery of the well-being plan or consolidating the assessment or plan;
- general partnership support.

Upon receipt of a satisfactory Proposal Form which meets the criteria set out above, the Welsh Government will issue an award letter together with terms and conditions of the funding.

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Agenda Item 11

CONWY AND DENBIGHSHIRE PUBLIC SERVICE BOARD

FORWARD WORK PROGRAMME

2018/19

Chair:

Bethan Jones

Vice Chair:

Iwan Davies

Co-ordinator

Nicola Kneale / Fran Lewis

Committee Officer:

Denbighshire County Council 01824 706141

	30 November 2017	Corpora a. [b.] Draft W Confirm Welsh A
Page 98		Well-be
98	16 April 2018	Progress a. Pec b. Cor c. Pla d. Cor
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Due Date for Meeting	Topic	Responsible Officer
Public Services Board Meeting		
	Living Healthier, Staying Well	Sally Baxter
	EU Referendum – WEFO feedback on Funding Gaps	Ken Cook
30 November 2017	Corporate Plans - a. Denbighshire County Council b. North Wales Police	a. Mohammed Mehmet b. Sian Beck
	Draft Well-being Plan – Consultation Update	
	Confirmation of Well-being Plan timetable Welsh Assembly Inquiry – PSBs and anti-poverty	Fran Lewis / Nicola Kneale
	Well-being Plan – PSB Approval	Chair
	North Wales Economic Ambition Board – Regional Growth Bid	Graham Boase, Corporate Director: Economy and Public Realm, DCC
16 April 2018	Progress update on priorities a. People – Mental Well-being b. Community – Community Empowerment c. Place – Environment Resilience d. Consequential Review of PSB Membership	a. TBC b. TBC c. Iwan Davies / Teresa Owen d. Chair
	Relationship between PSBs and NW Regional Partnership Board	Chair
	North Wales PSB Grant Funding – 2018/19 application	Cllr Hugh Evans
	Corporate Priority Update - North Wales Police	Superintendent Sian Beck
	Opportunities to address organisational risks	Chair
	Progress update on priorities	
19 June 2018	Conwy and Denbighshire CVC's – supporting Community Empowerment	Wendy Jones / Helen Wilkinson
28 September 2018	TBC	

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12 December 2018	TBC			
28 January 2019 (workshop)	TBC			
25 March 2019	TBC			
Standard Agenda Items				
Apologies for Absence				
Minutes of last meeting				
Matters Arising				
Forward Work Programme				
AOB				
To be confirmed				
Commonalities between partners	ТВС			
Community First – update on transitional arrangements		Marianne Jackson (CCBC) and Nicola Stubbins (DCC)		
Future Generations Commissione	r	ТВС		
Get Wales Moving project		Sian Williams		
Green Dragon Award		TBC (representative from Conwy CBC)		
Mental Health presentation		Andy Roach (BCUHB)		
North Wales Social Care & Well-being Service Improvement Collaborative – Regional Partnership Board		ТВС		
Partnership Landscape - update		Hannah Edwards (CCBC)		
Risk Management – Risk and Issue Logs		ТВС		
Transport Act – Update on the new duties under the Act		TBC (representative from WG)		

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